

Tomorrow's Cleaning

June 2026

KÄRCHER

**THERE'S
KÄRCHER
FOR THAT.**

No matter your cleaning challenge, be invincible and invest in the best-in-class cleaning solutions. Customer satisfaction is our top priority, we offer innovative products and machines so you can achieve your goals more quickly, efficiently and effortlessly. Explore our range of Professional machines.

karcher.co.uk/professional



Every use, **measured** to matter



Tork PeakServe® refills now have a 22% lower carbon footprint*

From raw materials to disposal, every step of a product's lifecycle leaves a carbon footprint. To make sustainability easier for you, we measure the carbon impact, learn from it, and share it – so our improvements can become your improvements.

For you, it means the products you already know and trust now come with less impact on the planet, and more value for your business.

Learn more at
torkglobal.com/gb/en/focus4productsheets

* On average, compared to the average of all Tork PeakServe® (H5) refill carbon footprint before commencing purchase of renewable electricity, verified and matched through Guarantees of Origin, for our paper making operations. The resulting carbon footprint reductions were quantified in a third party reviewed cradle-to-grave Life Cycle Assessment.



Contents

Cover Story

30 The power of a total cleaning solutions provider

Kärcher's James Carroll discusses why working with an all solutions provider will level up your cleaning operations.

Regulars

24 The public toilet problem

BCC Chair David Garcia highlights that public toilets are essential infrastructure the country can no longer ignore.

26 More than ticking boxes

CHSA Accreditation Scheme Chair Nicky Biggart explains how you can turn audits into a business advantage.



Newsflash

06 What's New

Your essential industry news, including all the latest appointments, contract wins and exciting company announcements and product launches. This month, Metsä launches the 2027 Sustainability Awards, the CHSA publishes a report on the sustainability regulatory environment, and we find out who won big at the 2026 Kimberly-Clark Professional Golden Service Awards.

Editor's Pick

30 Breaking the superbug chain

Essity's Liam Mynes looks at the scale of the superbug problem and considers how hand hygiene and cleaning can help to break the chain of infection.



Healthcare Hygiene

28 Simple ways to improve healthcare hygiene

Paul Mulready from Northwood offers advice on how to minimise the spread of contagious illnesses in healthcare settings.

34 A world of choice

SEKO looks at the various types of on-premise laundry chemical dosing systems available today.

Floorcare & Maintenance

38 Modern machines driving floorcare and maintenance efficiency

Kärcher UK's Emily Coleman on how smarter floorcare technology is helping businesses improve cleaning performance, reducing downtime and increasing efficiency.



42 Alkleen to top of the class

Prochem's Jon Ewing arranged a site visit to a leading UK safety flooring manufacturer to advise the in-house cleaning team.

44 The real cost of floorcare

ToolSense CEO, Alexander Manafi, tells us why, across a fleet spread over many sites, costs live in asset maintenance and operations management.

Educational & School Facilities

46 A child's eye view of the school washroom

Stuart Hands from Essity looks at school washrooms from a child's point of view, and considers how easy they are to use – and abuse.



48 Technology to keep educational facilities clean

Robert Scott's Kristal Goodwin explores how cutting-edge cleaning robots could be the perfect partner for operatives working in these environments.

The Team

Editorial

Editor

Martin Wharmby

martin@opusbm.co.uk

Advertising

Account Director

Clare Gapp

clare@opusbm.co.uk

Area Manager

Damian Murphy

damian@opusbm.co.uk

Production

Production Director

Hannah Wilkinson

hannah@opusbm.co.uk

Production Manager

Daniel Etheridge

daniel@opusbm.co.uk

Designer

Hao Nguyen

hao@opusbm.co.uk

CEO

Mark Hanson

mark@opusbm.co.uk



Registered in England & Wales No:

06786728

Opus Business Media Ltd

Zurich House, Hulley Road,

Macclesfield, Cheshire SK10 2SF

Email: info@opusbm.co.uk

Tel: 01625 426054

ISSN 2055-4761

www.tomorrowscleaning.com

This publication is copyright Opus Business Media Ltd and may not be reproduced or transmitted in any form in whole or in part without the prior written permission of Opus Business Media Ltd. While every care has been taken during the preparation of this magazine, Opus Business Media Ltd cannot be held responsible for the accuracy of the information herein or for any consequence arising from it. The publisher does not necessarily agree with the views and opinions expressed by contributors.

Editor's Voice



As we fast approach the second half of 2026, we've been looking back at what a busy few months the industry has had. With two major trade shows coming and going since the new year, we've had a real taste of what's to come in the world of cleaning and hygiene, from the latest advancements in cleaning technology through to innovative new cleaning solutions and products.

Much of this year's trade show buzz revolved around the potential expansion and improvements in Artificial Intelligence (AI), as the technology continues to be updated and refined, but there is a danger that too much faith is being put in its abilities too soon. While cleaning task automation continues to be improved in brilliant ways, further AI integration is facing a potential hurdle: rising costs. As subsidised payment models for AI use are phased out, it's difficult to predict how big the impact will be for companies who are building in more and more AI features to equipment they're currently working on.

In this June issue of Tomorrow's Cleaning, Emily Coleman from Kärcher UK discusses with us how smarter floorcare tech is helping businesses improve cleaning performance, reduce downtime and increase efficiency, while ToolSense CEO Alexander Manafi tells us that while robots and batteries get all the attention in floorcare, contract margins are being eroded by poor asset maintenance and operations management.

In our Healthcare Hygiene section, Essity's Liam Mynes looks into the scale of the superbug problem, and considers how hand hygiene and cleaning can help to break the chain of infection. On a similar theme, we also hear from Northwood's Paul Mulready, who offers up advice on how to minimise the spread of contagious illnesses in healthcare settings. We also hear from Essity's Stuart Hands in our Educational and School Facilities feature, who explores school washrooms from the pupils' point of view, questioning how easy they are to use and abuse.

Thank you very much for reading, and I hope you enjoy the issue!

Martin Wharmby, Editor

Proud members of



ice

ice
CO-BOTICS
NEXT GEN

CLEAN SMARTER

Save time, money and energy, with the most advanced AI technology (including 3D LiDAR) at a reasonable price point.

BECOME CONSISTENT

Impress your customers with streamlined 24/7 cleaning amidst labour shortages.

ACHIEVE MORE

Give valuable time back for your cleaning teams to get high value tasks completed.



LEAD THE CLEANING REVOLUTION

SEE FOR YOURSELF
GET IN TOUCH TO BOOK YOUR ON-SITE
DEMO

enquiries@ice-clean.com

www.ice-clean.com

0800 389 3869



Our sponsors...

Gold

BCHS
Cleaning & Hygiene Supplies

Nationwide
HYGIENE GROUP

MCC
MSUPPLY.CO.UK

Mayflower
WASHROOM SOLUTIONS

Silver

source

HARRISONS

HAYES
HYGIENE LIMITED

Metsä launches 2027 Sustainability Awards

After highly successful events in 2023 and 2025, the Metsä 2027 Sustainability Awards, in association with the Cleaning and Services Support Association (CSSA) and hosted by Katrin, is back.

The event was founded in partnership with the CSSA in 2023, with the aim of shining a spotlight on sustainability across the cleaning and hygiene industry. In 2023, the event was held at the Cutty Sark in Greenwich. The 2025 Sustainability Awards ceremony was held at The Pelligon in Canary Wharf, London, on 19 March 2025.

For both events, participants joined together to celebrate the industry's commitment to sustainability and to recognise those leading the way in best practice. In both cases, the entries exceeded expectations, and Metsä has high hopes for the awards in 2027.

For 2027, the event will be held on 17 March 2027, and will be at the National Maritime Museum, Greenwich, with the competition opening on 1 June 2026.

Announcing the launch of the Awards, Jo Long, Metsä Tissue's Sales Director, UK & Ireland, said: "We are delighted to be once again running the Sustainability Awards, in co-operation with the CSSA. We are also excited to have the event hosted by the new Katrin brand look and feel.

"The calibre of the nominations for both events was inspiring and truly demonstrated our industry's

commitment to embracing and innovating sustainable practices. We are confident this now established event will drive this innovation to the next level."

Nominations for the awards programme are now open, and entries are welcome from all organisations from across the cleaning and hygiene industry whose actions have made a positive and lasting impact on the environment.

The categories for the 2027 Sustainability Awards include:

- **Positive Climate Impact**
- **Social Value Impact Award**
- **Best Marketing Sustainability Communication Award**
- **Sustainability Collaboration Award**
- **New Sustainability Innovation Award**

In addition to the five Award categories, a Judges' Choice Award will be given to recognise an initiative specifically appreciated by the judges. All entries submitted in the five Award categories will automatically be included in the 'Judges' Choice' selection process.

Details of the awards and how to enter are available on the Awards website. Nominations are free to enter and the deadline for entry is 31 August 2026. Tickets for the 2027 Sustainability Awards Ceremony will also be available to purchase from November 2026.

For further information, contact katrin.uk@metsagroup.com or visit the website below.

www.2027sustainabilityawards.com

Tork invites all to join movement to transform public washrooms

Tork, an Essity brand, is inviting business leaders, facility managers, cleaners, designers and washroom users to join a movement to improve public washrooms and provide better hygiene for all.

The global Better Hygiene for All initiative now offers expanded resources to help businesses strengthen their brands and increase performance by meeting the washroom needs of as many people as possible.

Inclusive hygiene in the washroom boosts employee experience, customer satisfaction and business reputation and revenue, says Essity Global Brand Manager Professional Hygiene Jenny Logenius.

Jenny said: "More than half of us face hygiene barriers in the public washroom, yet only one in five of these facilities meet basic cleanliness expectations. This creates a critical gap and results in customers spending less, leaving venues early or avoiding the space entirely.

"Inclusive hygiene brings dignity and comfort while also boosting the washroom user's confidence in themselves and their loved ones. Across the board we have heard people say they want more – more guidance on best practices, more ways to share feedback and more solutions that support better hygiene for all."

Tork is offering business leaders, facility managers, cleaners, designers and washroom users various ways of becoming involved in enabling better hygiene for all. The newly-launched Tork Inclusive Hygiene online resource hub provides practical resources, best practices, research and guidance to help companies deliver public washrooms that meet the hygiene needs of as many people as possible.

The site also welcomes feedback, ideas and suggestions to inform future solutions.

Jenny added: "We're grateful for the momentum this movement has created and we're excited to welcome even more voices to help drive meaningful change."

The 2025 Tork Insight Survey revealed that 54% of people experience some form of difficulty when using a public washroom. Barriers often arise from a mismatch between people's needs and the environment. When washroom environments are not designed to support a wide range of needs and circumstances, they can create experiences which are uncomfortable or difficult according to the Tork study, which polled 11,500 people in 11 countries.

Limited washroom privacy can be an invisible barrier to those with paruresis, or shy bladder syndrome, and a restricted space or a lack of appropriate disposal options can be challenging for people with a catheter or ostomy bag.

Using dispensers for soap, toilet paper and hand towels can cause difficulties for those with low hand strength or muscular or joint issues. Washroom maintenance, design and layout can also present a barrier for people with hygiene concerns or for those who feel uncomfortable in small, shared spaces.

Tork aims to identify and address washroom barriers to ensure that public facilities meet the hygiene needs of as many people as possible. Essity won an Amsterdam Innovation Award in the 'Sustainability & Environment' category this spring for its global initiative to make public spaces more welcoming, comfortable and functional.

To learn more and join the movement for Better Hygiene for All, visit the website below.

www.torkglobal.com



CHSA webinar to address waste management complexities

Waste management is an increasingly complex area, with growing regulatory scrutiny and heightened expectations around environmental responsibility.

To help members understand their responsibility and find out how to reduce risk, the Cleaning & Hygiene Suppliers Association (CHSA) is hosting an expert-led one-hour webinar on Wednesday 24 June at 11AM.

Titled 'Introduction to Waste Management – Understanding and managing your risk', the session will provide a structured, practical overview of the legal, regulatory and operational landscape shaping waste management in the UK.

The waste management arena is evolving, with Digital Waste Tracking on the horizon and the arrival of Simpler Recycling. Customers expect compliance to all regulations and adherence to best practice and there are risks in getting it wrong. Assuming the waste service provider has it in hand could be costly, with financial and criminal penalties liable, whether or not the error was intentional. This introductory webinar will provide delegates with initial guidance on the practical steps they can take to manage their liabilities and implement robust waste management processes.

The experts presenting are:

- **Tina Benfield**, Technical Manager at the Chartered Institution of Wastes Management (CIWM), will cover the current landscape, the impact of Simpler Recycling and the implications of closed-loop schemes. She has over 26 years' experience supporting professionals in the resource and waste sector. She specialises in helping organisations stay up to date with policy and technical developments, with expertise spanning healthcare waste, energy from waste and environmental health issues such as fly-tipping and litter.
- **Craig Burman**, Solicitor at Burman Environmental Law, will cover legal definitions, obligations under environmental legislation, duty of care and potential offences and penalties. He is a dual-qualified UK and New Zealand solicitor specialising in waste and water law, environmental incidents and regulatory



enforcement. He advises businesses and individuals on compliance and risk management, and has extensive experience supporting regulators in enforcement action.

- **Mike Hibbert**, an experienced waste management consultant, will provide practical insights into implementing robust systems and managing contractor relationships effectively, including the key questions to ask. Mike has worked in the waste sector for 39 years across a range of roles including for local authorities, the Environment Agency, universities, CIWM and a mix of consultancy for government bodies and private sector companies in the UK and internationally. He has specific expertise and qualifications in resource and waste management with a particular focus on processing of materials to End of Waste status, hazardous waste, training and legal compliance.

Visit the **CHSA website** to book your place.

www.chsa.co.uk

ISS extends and expands defence organisation contract

ISS has extended and expanded its longstanding partnership with a large defence organisation in Northern Europe.

The expanded scope of the contract alone has an annual value of more than DKK 100 million. Under the agreement, ISS will continue to deliver a broad range of Integrated Facility Services across the customer's sites.

The contract has a duration of 10 years, with additional services under the expanded scope expected to commence in Q3 2026.

Carl-Fredrik Bjor, Group Chief Commercial & Revenue Officer at ISS, said: "I am thrilled to strengthen this valued partnership further. Our key focus will be to continue delivering service excellence while advancing our collaboration through innovation, data-driven solutions and enhanced workplace experiences."

www.issworld.com



Experts in Cleaning Solutions

- Equipment Sales, Leasing & Hire
- Robotic Equipment
- Janitorial Supplies
- Chemicals & Chemical-free Cleaning
- Nationwide Service & Support
- 60-Years of Experience & Knowledge



Scan for brochure
downloads

ORDERS, DEMOS, ADVICE:

| 0114 269 86 86 | sales@killis.co.uk

KILLIS

Juniper cleaning team wins at 2026 Golden Service Awards

Juniper Ventures is celebrating after its cleaning team at Dersingham Primary School won the Education Award at the 2026 Kimberly-Clark Professional Golden Service Awards.

The awards ceremony took place on 21 May and recognises excellence across the cleaning and facilities industry.

A site visit from a British Institute of Cleaning Science (BICSc) auditor is carried out for educational settings that have entered this award. Along with high standards of cleaning, judges consider a range of factors including teamwork, management skills, client communication, staff effectiveness and an overall understanding of how the service impacts users of the building.

Juniper has worked with Dersingham Primary School in Newham for around 30 years. During this time, the cleaning team has become an integral part of school life, helping to maintain a clean, safe and welcoming environment for pupils, staff and visitors. Led by Cleaning Supervisor Bhavana Pitrol, the team has built a detailed understanding of the school site and its day-to-day needs. From classrooms and communal spaces to toilets, high-traffic areas and the busy school hall, their work supports the smooth running of the school every day.

Over the last two years, Dersingham's external cleaning inspection ratings have consistently reached 98-99%, reflecting the team's care, consistency and high standards.

Michael Hales, CEO of Juniper Ventures, said: "We are incredibly proud of the cleaning team at Dersingham Primary School. Their work often happens quietly, but its impact is felt by everyone who uses the school.

"A clean school supports health, safety, learning and pride in the environment. The Dersingham team understand that completely. They know the building, they know the



needs of the children and staff, and they bring care and professionalism to their work every day. This recognition is well deserved, and I'd like to thank Bhavana and the whole team for the standards they set."

Lando Du Plooy, Headteacher at Dersingham Primary School, added: "The Juniper cleaning team are a valued and respected part of our school community. They take huge pride in their work, and make a visible difference across the school every day. We are delighted to see their dedication, teamwork and attention to detail recognised with this award."

The award reflects Juniper's wider commitment to delivering people-first services that help schools create safe, clean and well-cared-for spaces for their communities.

www.juniperventures.co.uk

Electrolux Professional achieves 2030 Climate Targets early

Electrolux Professional Group has made progress in reducing its climate impact across the value chain.

Compared with the 2019 baseline and excluding acquired companies in 2024, the Group reduced Scope 1 and 2 greenhouse gas emissions by 70%, reaching the 2030 target. Additionally, Scope 3 emissions from the use of sold products have been reduced by 41%. The share of renewable electricity in operations also increased to 92%.

During the year, Electrolux Professional Group established a Green Finance Framework, strengthening the link between sustainability performance and financing activities. Given that approximately 95% of the Group's total climate impact

occurs during the use phase of its products, focus has been placed on developing energy- and water-efficient solutions for professional kitchens, beverage solutions and laundry operations worldwide.

The Group also made progress in circular product design, water stewardship, health and safety performance, and responsible sourcing across the value chain.

Alberto Zanata, President and CEO of Electrolux Professional Group, said: "Our progress shows that sustainability is an integral part of our strategy and daily operations. By focusing on product efficiency, responsible sourcing and strong governance, we create value for our customers, our people and society at large."

www.electroluxprofessionalgroup.com

Guess who's back, back again



Toilet Tissue, Hand Drying, Wiping Dispensers offering better value, high capacity
& increased efficiency with compatible UK Made FSC® Certified Paper

Leonardo's Back, tell your washroom manager.



Discover the full range at
northwood.co.uk/Leonardo
or Call **01952 236 930**

NORTHWOOD



CHSA publishes report on sustainability regulatory environment

The Cleaning & Hygiene Suppliers Association (CHSA) has published a report on the outlook for environmental regulation in the UK and EU, and the impact on cleaning and hygiene manufacturers and distributors.

The report, 'What's Coming in Environmental Legislation for UK Cleaning & Hygiene Manufacturers (2026-2028)', includes the incoming legislation covering chemicals, packaging, carbon reporting, wastewater and green claims. It warns businesses that sustainability compliance, once a competitive differentiator, is rapidly becoming a baseline requirement for market access.

Prepared by Vikki Morris of Evans Vanodine and Dr. Maija Pohjakallio of Metsä Group, the report highlights the growing divergence between UK and EU regulation following Brexit and the increasing complexity facing companies trading across both jurisdictions.

Among the key issues identified are tighter controls on PFAS chemicals and microplastics under EU REACH, increasing scrutiny of biocidal products and significant new obligations linked to packaging reform.

The authors warn that businesses supplying both the UK and EU markets face mounting duplication risks, higher compliance costs and growing administrative burdens, particularly around chemical registrations, packaging reporting and product sustainability data.

The report encourages manufacturers and distributors to begin preparing now by auditing product portfolios for high-risk substances, reviewing exposure to Extended Producer Responsibility (EPR) fees, strengthening supplier engagement and building robust environmental data systems. The CHSA says companies that view compliance as a strategic investment rather than a reactive cost will be best placed to protect margins, maintain market access and build resilience.

www.chsa.co.uk

Mrs Buckét founder wins Director of the Year Award

Rachael Flanagan, Founder and CEO of Mrs Buckét, has been named Director of the Year for Medium to Large Business (over 50 employees) at the Institute of Directors (IoD) Awards Wales.

Judges praised Rachael's strategic focus, strong governance and people-first culture, highlighting her entrepreneurial leadership, sector specialisation and disciplined approach to growth. They also recognised the company's sustained client wins, robust performance frameworks and values-led culture, which continues to deliver customer excellence and long-term resilience.

Recently, Mrs Buckét announced two further senior management roles. Kate Ablett, shortlisted for the Skills Development Award at the IoD Wales, was promoted to Managing Director, while Rachael moved into the position of CEO, allowing her to focus on the strategic projection of the business.

Rachael said: "I'm absolutely thrilled to receive this award and incredibly proud of what we have achieved as a business. This recognition reflects the hard work, commitment and passion of our entire team, who consistently go above and beyond for our clients every single day."

www.mrs-bucket.co.uk

VIDEO SHOWCASE



Duplex Cleaning Machines has been supplying high performance cleaning equipment throughout the UK since 1987 and our knowledgeable and friendly staff have between them many years of experience in the cleaning industry.

Duplex machines are as popular today as they have always been with their clever design and robust manufacture; their performance on carpets and hard floors is hard to beat and sure to impress.

We provide free on-site, no obligation demonstrations anywhere in the UK, backed up by certificated installation and training. With knowledgeable after-sales service and support, we aim to give you complete peace of mind when choosing a cleaning machine.

With their water and chemical saving capabilities making them ecologically friendly and economically sound, why not book a demonstration today?

<https://duplex-cleaning.com/>

Full video here

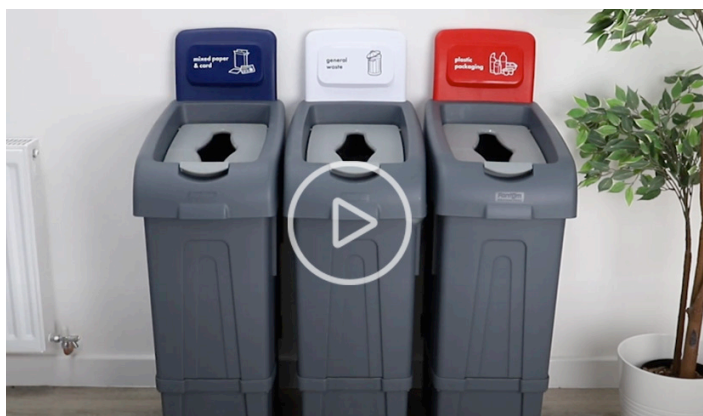


Greyland showcases its expertise in biotechnology and super-concentrate formulations through a series of informative and engaging videos. These highlight the science behind advanced cleaning solutions, focusing on efficiency, sustainability, and high performance.

By combining innovation with practical application, Greyland demonstrates how its products deliver powerful results while reducing environmental impact, offering viewers a clear insight into the future of professional cleaning technology.

www.greyland.co.uk

Full video here



New 80L Procycle recycling bin to reduce waste and increase compliance
We're delighted to launch the new Procycle Recycling Bin range that's designed to simplify waste management, enhance recycling efficiency, and comply with new legislative requirements.

"With the recent legislation in Wales and upcoming changes across England, the new system provides an effective solution for businesses to stay ahead of regulations and enhance their recycling efforts."

Made from hardwearing and robust polypropylene, the bins are easy to assemble and are available with seven different colour-coded back panels that simply slot into place.

For more information, please visit www.robert-scott.co.uk/new-procycle-recycling-bin

www.robert-scott.co.uk

01457 819400

Full video here



ICE pioneered video support calls in 2016 with ICE Smartcall, allowing onsite operatives to connect with our Technical Smartcall team for remote fault diagnosis, reducing engineer visits and emissions. Building on this, our new ICE Smartcall Assist integrates AI, a language interpreter, and a carbon calculator for faster support and sustainability. This innovation enhances responsiveness while measuring carbon savings from remote resolutions, reinforcing our commitment to ESG and technological advancement.

www.ice-clean.com

Full video here

Tork helps cut European customer carbon emissions

Tork, an Essity brand, has announced it has significantly expanded its carbon data reporting across its European product portfolio while delivering substantial carbon footprint reductions – including up to 22% – across key systems.

The move comes as European businesses face mounting pressure to meet the European Green Deal target of net zero by 2050 and other regulations.

Tork improves carbon measurement and reporting by tracking carbon data throughout the entire lifecycle, from raw materials through each single product use to end of life. This comprehensive approach allows customers to make informed decisions about the environmental performance of hygiene products across their entire facilities, from washrooms to foodservice areas to maintenance operations.

Lee Radzki, Customer Marketing Sustainability Manager, Professional Hygiene at Essity, said: "For Tork, carbon data isn't just an environmental metric, it's a way we help improve our customers' business performance. Sustainability can be a strong differentiator in purchasing decisions, according to nearly 85% of businesses. We look at the entire lifecycle including efficient production and reduced energy use, lower consumption, less waste and smarter packaging. Our improvements become our customers' improvements."

Since October 2025, Essity has used renewable electricity in the papermaking of select Tork hand towels – an improvement that helps customers immediately reduce the carbon footprint of the hygiene products they use every day. By continuing to invest in renewable electricity and innovating across the entire product lifecycle, Tork now offers the same reliable, high performing products with a lower carbon footprint across several of its most widely used systems.

Highlights include:

- Tork PeakServe Continuous Hand Towel refills: 22% carbon reduction
- Tork Matic Hand Towel Rolls: 21% carbon reduction
- Tork exelCLEAN Biobased cloths assortment: 17% lower carbon footprint compared to conventional cloths
- Tork Xpressnap Napkin refills: 14% carbon reduction

To further support customers' sustainability initiatives, Tork has enhanced the Tork Focus4 Sustainability platform with new tools and resources to make sustainability easier:

- Easier to choose: Tork provides comprehensive product sheets and infographics, which includes detailed sustainability benefits. For select systems, including napkins and hand towels, carbon per use measurements uniquely enable facility managers to generate realistic product comparisons.



- Easier to report: The Tork Focus4 Sustainability Data Tool offers easy access to product information ideal for quotes and tenders. The tool now includes extended information such as sustainability labels, compostable products, third-party mill and product certifications and recycling validation (RecyClass grade).
- Easier to navigate: Free online Tork Sustainability Academy training modules now include a training on European legislation and decarbonisation, covering key regulations, stakeholders and how to integrate sustainability into business models.

Lee continued: "Sustainability drives business performance. Customers expect sustainability, employees value it and regulations increasingly demand it. Tork sustainable hygiene products help businesses meet these expectations while improving business results."

All carbon footprint reductions have been quantified through third-party reviewed cradle-to-grave Life Cycle Assessments (LCA) and are compared to product carbon footprints before renewable electricity purchases.

For more information about carbon data and Tork Focus4 Sustainability, visit the website below.

www.torkglobal.com

VIDEO SHOWCASE



CleanLink Software Ltd was established in 2006 and has steadily grown to become one of the leading suppliers of site management software for the UK contract cleaning market.

CleanLink's award-winning software helps companies efficiently manage and grow their business on a site-by-site basis. The comprehensive functionality covers Site, Staff & Stock Management; Work Scheduling; Payroll, Quality Control and Invoicing.

Our award-winning mobile App is a very cost-effective and reliable means of maximising your Managers' productivity whilst they are on site.

The UK-based CleanLink Team takes great pride in our commitment to a high level of customer service and along with our products, puts us in an enviable position as a leading software service supplier to the UK Contract Cleaning sector.

<https://www.cleanlink.co.uk/>

Full video here



OspreyDeepclean is Europe's largest supplier of commercial and industrial Steam Cleaning Technology. The comprehensive range comprises some 30 models offering a machine suitable for every task.

Our specialised low-pressure steam cleaning system is unparalleled in terms of its cleaning efficiency and bacterial efficacy.

Our Robby range is a unique hygienic cleaning system for every environment and is ideally suited for the hospitality sector, including Fast Food outlets, Gyms and Hotels.

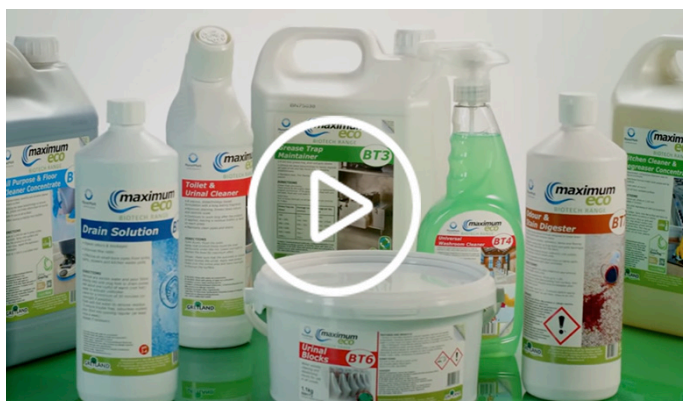
OSPREYDEEPCLEAN Ltd

sales@ospreydc.com

01242 513 123

www.ospreydc.com

Full video here



Greyland showcases its expertise in biotechnology and super-concentrate formulations through a series of informative and engaging videos. These highlight the science behind advanced cleaning solutions, focusing on efficiency, sustainability, and high performance.

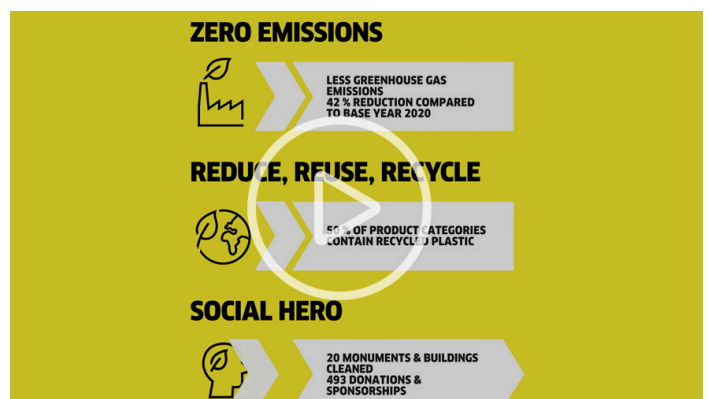
By combining innovation with practical application, Greyland demonstrates how its products deliver powerful results while reducing environmental impact, offering viewers a clear insight into the future of professional cleaning technology.

www.greyland.co.uk

Full video here



KÄRCHER



Kärcher is committed to contributing towards a greener future and leading the way in corporate responsibility through powerful, zero-emission initiatives. This includes, renewable energy sources for electricity, reducing machine CO₂ emissions through energy efficiency measures like eco!mode, and ensuring that all paper-based packaging materials are made from at least 80% recycled paper. Kärcher's efforts to be a social hero extends to projects worldwide, of which 92% are dedicated to preserving cultural and historical value, ensuring a better world for future generations.

www.kaercher.com/uk/professional

Full video here





2026 Kimberly-Clark Professional Golden Service Awards celebrates cleaning sector

Congratulations to the winners of the 2026 Kimberly-Clark Professional Golden Service Awards.

The 18 coveted awards were scooped by the elite of the cleaning industry at its most celebrated event on Thursday 21 May, at the London Hilton on Park Lane, hosted by celebrity, actor and comedian Kerry Godliman.

Created over 30 years ago, the biennial Golden Service Awards is today one of the most must-have and sought-after accolades in the FM and cleaning industry – with more entries than ever this year from first time entrants. The event has once again given FM companies, contract cleaners and in-house cleaning teams a showcase platform to highlight their exceptional achievements, consistently raising standards and establishing new benchmarks for performance.

The following represent the UK cleaning industry's elite, as worthy recipients of a 2026 Kimberly-Clark Professional Golden Service Award:

Healthcare
Winner: ISS UK

Education, sponsored by Pearroc
Winner: Juniper Ventures

Office areas below 10,000 square metres
Winner: Peartree Cleaning Services

Office areas between 10,000 and 30,000 square metres
Winner: Chamberlaine Cleaning Services

Office areas over 30,000 square metres, sponsored by

Facilities Management Journal
Winner: Derrycourt Cleaning Specialists

Retail/Shopping Malls under 100,000 square metres
Winner: Mitie

Retail/Shopping Malls over 100,000 square metres, sponsored by Tomorrow's Cleaning
Winner: Andron Facilities Management

Leisure and Hospitality, sponsored by Foremost
Winner: Peartree Cleaning Services

Manufacturing, sponsored by The Cleaning Show
Winner: TC Facilities Management

Sustainability Leadership, sponsored by B-Sure Installations and B-Sure Recycling
Winner: Derrycourt Cleaning Specialists

Social Impact, sponsored by Nationwide Hygiene Group
Winner: Andron Facilities Management

Inclusion & Diversity, sponsored by the ICCA
Winner: SBFM

Training, sponsored by BICSc
Winner: SBFM

Small Business
Winner: Box London

Going the Extra Mile, sponsored by Numatic
Winner: No Going Back Cleaning and Support Services

Cleaning Team of the Year, sponsored by OdorBac
Winner: NIC Services Group

Site Supervisor of the Year, sponsored by the CSSA
Winner: Nikki Jameson, Aramark

Cleaning Operative of the Year, sponsored by Cleaning Matters
Winner: Hayley Hutchinson, NIC Services Group



Craig Bowman, Sales Director UK and Ireland, Kimberly-Clark Professional, said: "Congratulations to all our outstanding winners and also to our well-deserved and exceptional finalists in 2026, who succeeded in their achievements in challenging times. The event recognises those who make a difference and a positive impact, and we thank our sponsors, especially Numatic, and industry partner the Cleaning and Support Services Association (CSSA), for their continued support."

Kimberly-Clark Professional has welcomed new sponsors to the 2026 event, including gold sponsor, Numatic, and Foremost UK, B-Sure Installations and B-Sure Recycling, and OdorBac as new bronze sponsors. They also wanted to thank returning silver sponsor Nationwide Hygiene Group and bronze sponsor Pearroc, and also the Awards' industry partner, the CSSA, and charity partner Bowel Cancer UK.

Simon Barry, Commercial Director, Numatic, commented: "On behalf of everyone at Numatic, I would like to extend our warmest congratulations to all of this year's winners at the Kimberly-Clark Professional Golden Service Awards. These outstanding organisations and individuals are not only setting new benchmarks for excellence but are actively progressing industry standards through their commitment to innovation, sustainability and best practice. It's inspiring to see such forward-thinking approaches shaping the future of our sector, and we're proud to celebrate their achievements."

Paul Ashton, CSSA Chairman, added: "The CSSA is proud to support the Kimberly-Clark Professional Golden Service Awards because it reflects exactly what we believe in: backing ambition, recognising excellence and creating visible pathways for talent to progress. These awards matter because they shine a light on the discipline, leadership and achievements that move a sector forward. Congratulations to all the winners and finalists – their success sets a standard for others to follow."

Kimberly-Clark Professional again partnered with **The British Institute of Cleaning Science (BICSc)**, who oversaw the independent judging.

Neil Spencer-Cook, Group Managing Director at BICSc, said: "The increase in first-time applicants was great to see, with more new names investing and sharing in acknowledging our industry talent. Once again there was a strong focus on staff development and welfare, with ESG standing out as a priority. It was a pleasure to see the passion and drive, plus the innovative thinking in the industry shining through. These are well deserved finalists who should feel proud of their achievements and excited about the part they will play in the future of their industry."

"The quality of the entries keeps getting stronger year by year with the 2026 line up pushing standards with smart forward thinking, with new and progressive techniques. This included a more focused approach to valuing staff and improving working conditions, and mental health care. What was also clear was the commitment to go that extra mile, together with an ever-increasing rise in diversity."

"The judges were once again very impressed with the site visits which demonstrated high efficiency. The interviews with candidates for Site Supervisor and Cleaning Operative of the Year clearly showed the inspirational enthusiasm for their jobs, their employers and most importantly their colleagues. Congratulations to all those who received a finalist nomination and the very worthy winners."

Over 400 professionals from small, medium and large contract cleaning and facilities management companies, plus in-house cleaning teams, as well as local authorities and hospitals, attended the landmark 2026 event.

www.goldenserviceawards.co.uk

Juniper appointed cleaning partner at 20 Hackney schools

Juniper Ventures has been appointed as the new cleaning partner for 20 schools across Hackney, marking a significant new partnership for its Juniper Bright cleaning service.

The contract will see Juniper Bright support schools with a consistent, high-quality cleaning service focused on safe, welcoming and well-maintained environments for pupils, staff and the wider school community.

From 1 August, Juniper Bright will begin delivering cleaning services across the 20 sites, working closely with each school to understand its buildings, routines and day-to-day priorities. The mobilisation process will focus on continuity, clear communication and making sure cleaning teams have the right support, training and equipment in place from the start.

The partnership reflects Juniper's wider commitment to creating school environments where people feel cared for. For pupils and staff, clean and well-managed spaces play an important role in daily school life, supporting health, confidence and pride in the places where children learn.

Jhonny Lozada, Head of Cleaning Operations at Juniper Bright, said: "We are very pleased to be working with 20 schools across Hackney, and to be trusted with such an important part of their day-to-day operations."

"Cleaning in schools is about much more than presentation: it's about safety, consistency, reliability and care. Our focus will be on working closely with each school, supporting our teams on the ground and making sure every site receives a service that reflects its individual needs."

The tender feedback highlighted Juniper Bright's practical understanding of school environments, from flexible cleaning schedules and site-specific mobilisation to safeguarding, health and safety and staff support. Juniper's approach was also recognised for its Hackney-focused employment plans, commitment to the London Living Wage



and proven ability to mobilise cleaning services across multiple school sites.

As part of the mobilisation, Juniper Bright will review existing cleaning schedules, site requirements, staffing arrangements and quality standards across each school. This will help ensure the service is shaped around how each building is used, from classrooms and corridors to toilets, halls, offices and shared spaces.

The new partnership also strengthens Juniper's presence in East London, building on its experience of delivering catering, cleaning and health and safety services across schools and public buildings.

Mobilisation will begin in June, with the new service launching on 1 August. The early stages of the contract will focus on site introductions, team support, quality checks and building strong working relationships with each school.

The contract reflects a shared commitment to providing school environments that are clean, safe and ready for learning every day.

www.juniperventures.co.uk

Miele Professional appoints new National Account Manager

Miele Professional has appointed Debbie Jones as National Account Manager.

In her new role, Jones will be responsible for managing and developing key national accounts, working closely with customers to identify growth opportunities, onboarding new national clients and delivering tailored solutions that align with their operational needs. Acting as the primary point of contact for key stakeholders, Jones will focus on building strong, long-term partnerships underpinned by high levels of service and customer satisfaction.

With over 30 years of experience in the laundry equipment supply sector, Jones brings extensive industry knowledge and a deep understanding of the complete laundry

process. Her background includes managing national accounts and supporting customers across multiple sectors, enabling her to develop effective, long-term solutions that address both operational challenges and evolving regulatory requirements.

Debbie Jones said: "The opportunity to represent such a trusted brand, combined with Miele Professional's strong focus on innovation and customer partnership, made this role especially appealing to me. My priority is to build strong, lasting relationships with customers, ensuring we deliver genuine value through tailored solutions, services and support."

Jones' role will also support Miele Professional's wider strategy across GB and Ireland through close collaboration with internal teams and business partners.

www.miele.co.uk/p/

**Global
GreenTag**
Certified



**maximum
eco** By GREYLAND



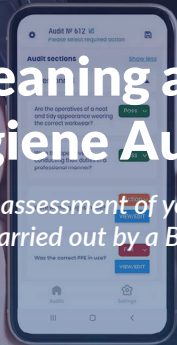
Verified Sustainability. Global Confidence.

www.greyland.co.uk
sales@greyland.co.uk | 0161 343 3830



Cleaning and Hygiene Audits

An independent assessment of your site's cleaning standards, carried out by a BICSc Auditor.



Review of Site Requirements

A detailed evaluation of your cleaning operations, including a site visit and review of staffing, equipment, hygiene, and compliance.



Productivity and Allocation

A focused review of cleaning operations to optimise productivity and costs, supported by on-site observations and data analysis.



Supported Implementation

A tailored, on-site service delivered by an experienced BICSc professional to help implement recommendations from your site review.



Improve operations with the help of **BICSc** Services.



[Click here to begin your services journey!](#)

in @ f ▶

Recycled fibre facility to strengthen sustainable hygiene supply

Essity has opened a £30m-plus recycled fibre processing facility at its Prudhoe mill Facility in Northumberland.

The opening expands Essity's recycled fibre processing capability, increasing capacity at Prudhoe to more than 105,000 tonnes per year and increases the company's total annual UK recycled fibre capacity to approximately 190,000 tonnes.

The new Unifibres facility has been built next to Essity's existing Prudhoe mill, the company's largest manufacturing site in the UK and a key part of its European tissue production network.

The 4,150m² facility replaces the former Unifibres complex with modern, high-efficiency technology designed to process a wider range of recovered paper, including lower-grade paper and board. This will help keep valuable materials in use for longer, strengthen domestic fibre supply and support more circular tissue production in the UK.

It will also improve the segregation of contaminants such as plastics, reduce the risk of waste being sent to landfill and support improved energy efficiency across operations.

The opening further strengthens Essity's position as the UK's largest user of recycled fibre in household tissue products and the leading user of recycled fibre for tissue production in Europe.

The facility will also provide a platform for testing fibre innovations that can help reduce reliance on virgin wood pulp and support the use of recycled and alternative raw materials in paper production, while maintaining the hygiene and quality standards required for essential tissue products.

A formal launch event will take place later this year. The opening was marked by a visit from Prudhoe Castle First School, with year 3 and 4 pupils invited to bring in paper recycling from home to be turned into toilet paper. Essity also presented the school with its own branded pack of toilet paper to celebrate the occasion.

Martin Hallissey, Site Manager at Essity's Prudhoe mill, said: "The opening of this recycled fibre facility is a proud moment for everyone at Prudhoe. It's a significant investment in our site and our people, and it strengthens our ability to source recycled fibre while improving efficiency and reducing waste."

Olivia Slater, Vice President, Professional Hygiene at Essity, added: "For our professional hygiene customers, whether they are managing washrooms in offices, schools, healthcare settings, hotels or busy public spaces, they need products they can trust, from a supplier that is investing in more responsible ways to make them."

www.essity.com

Mitsubishi makes Intelligent choice

Mitsubishi Electric has appointed Intelligent Facility Solutions as the sole UK distribution partner for its Wave hand dryers.

Building on its near decade-long relationship with Mitsubishi Electric, the new agreement will see Intelligent become the sole UK distributor of both Wave i01 and u02 hand dryers.

Barry Dunn, Managing Director of Intelligent, said: "We're delighted that Mitsubishi Electric has chosen us as the sole distributor for its hand dryer portfolio. Leveraging our route to market and customer base, we aim to generate new demand that not only drives growth for us and the brand, but also delivers increased sell-through for our retail partners."

Tom Cork, Indirect Sales Manager at Mitsubishi Electric Automation Systems Division, added: "This partnership represents an excellent opportunity for new and existing customers to experience greater levels of service and delivery support for a high-quality product."

Colin Townsend, Sales Manager at Mitsubishi Electric Hand Dryers, commented: "Having worked closely with Intelligent over the years, they've proven to be a brilliant distribution partner. Barry and his team live and breathe the commercial market and are extremely passionate about the Mitsubishi Electric brand. As such, they were the perfect choice to become our sole UK supplier for both the i01 and u02 models."

Unlike many conventional hand dryers, Wave i01 and u02 do not require hot air to evaporate water, meaning far less energy is used in their operation, helping commercial premises to significantly reduce their carbon impact.

www.intelligenthanddryers.com

wave.mitsubishielectric.co.uk

USEFUL CONTACTS



Association of
Healthcare Cleaning
Professionals

www.ahcp.co.uk



www.europeantissue.com



www.aise.eu



www.f-w-c.co.uk



www.bache.org.uk



www.hse.gov.uk



www.bcaorg.com



www.iicrc.org



www.issa.com



www.britishcleaningcouncil.org



www.iwfm.org.uk



www.bdma.org.uk



www.keepbritaintidy.org



www.loo.co.uk



www.bics.org.uk



www.ncca.co.uk



www.bPCA.org.uk



www.softlytidy.co.uk



www.britloos.co.uk



<https://www.ukcpas.org.uk/>



www.chsa.co.uk



www.ukcpi.org



www.ukha.co.uk



www.cssa-uk.co.uk



wc-ec.com



www.domesticcleaningalliance.co.uk



www.woolSAFE.org

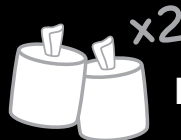
IDENTITY L1

Designed to last, easy to use

New



Identity L1



Identity L1 Double

Two new single-sheet toilet paper dispensers join the Identity range, featuring the unique and distinctive family feeling shared by the entire Identity line.

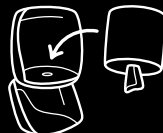
Available in black and white ○●



Unique
family feeling



Hygiene
and savings



Easy to use
and refill



Made to withstand the
toughest environments

 **LUCART**
PROFESSIONAL

lucartprofessional.com | Follow us on 



The power of a total cleaning solutions provider

James Carroll, Senior Product Manager at Kärcher, discusses why working with an all solutions provider will level up your cleaning operations.

Cost pressures, productivity and efficiency are constant challenges that organisations must navigate to remain competitive in today's fast-paced business world.

The age-old adage of doing more with less remains the mantra for organisations aiming to increase efficiency and manage costs, and commercial cleaning operators are certainly not immune to these pressures. Spotless results are expected but businesses must deliver these quickly, consistently and cost-effectively, often while balancing resource, labour and operational demands.

Whatever the cleaning challenge a business may face, there's Kärcher for that.

Working with a total cleaning solutions provider like Kärcher can be a game-changer for a range of industries, from agriculture, automotive and construction, to healthcare, hospitality, public sector, retail, facilities management and many more.

By partnering with an innovative end-to-end solutions provider like Kärcher, organisations can transform their cleaning operations into a streamlined, future-ready exercise in productivity, efficiency and sustainability.

All-in-one efficiency

Working with Kärcher not only gives businesses access to an extensive range of professional cleaning solutions, but also access to expert advice, support and aftercare. It is a one-stop service, offering innovative cleaning technology and flexible solutions designed around the specific needs of the customer.

Having cleaning needs met by a single provider can save time by supporting seamless integration across both equipment and processes. It also means businesses can

take a more strategic view of their cleaning operations, ensuring they have the right machine for the right task, rather than relying on a fragmented mix of products, suppliers and approaches.

Kärcher provides tailored solutions to meet the needs of different businesses and sectors. Thanks to the breadth of its product offering, the team can provide guidance on the most suitable machines for each environment, helping ensure cleaning solutions are fit for purpose.

Whether a site needs to maintain large hard-floor areas, keep outdoor spaces clear, tackle stubborn dirt, support daily cleaning routines or improve productivity across a cleaning team, Kärcher has a solution to help.

Flexible solutions for changing needs

Every organisation has different commercial and operational requirements. For some, purchasing equipment outright is the most effective route. For others, flexibility is key.

Kärcher offers flexible payment options, including hire, to support customers in accessing the professional cleaning equipment they need in a way that works for their business. This can be particularly valuable for organisations managing seasonal demand, short-term projects, changing cleaning requirements or budget considerations.

Hire gives businesses access to professional cleaning machines without the need for a full upfront investment. It can also help organisations respond quickly to changing site needs, trial equipment before committing or bring in additional capacity during peak periods.

This flexibility is another important part of Kärcher's role as a total cleaning solutions provider. It is not just about supplying machines; it is about helping customers find



the right solution, at the right time, in the right way for their organisation.

With you every step of the way

Perhaps one of the most underrated benefits of partnering with a total solutions provider is access to tailored support and training. Kärcher ensures that from the outset, through to equipment effectiveness, servicing and aftercare, organisations can access solution-oriented advice.

This hands-on approach empowers organisations and teams to clean smarter, not harder. It also helps ensure machines are being used correctly, efficiently and safely, maximising the value of the investment and supporting long-term performance.

One provider, every cleaning challenge

Working with Kärcher means businesses can access the right equipment for the task, without needing to manage multiple suppliers or fragmented processes.

Kärcher's professional range includes floor cleaning solutions such as scrubber dryers, sweepers and robotic machines, supporting businesses to maintain clean, safe and efficient spaces at scale. Scrubber dryers help clean hard floors quickly and leave them ready to use, sweepers support the removal of dust and debris across larger areas and robotic solutions can take on repetitive cleaning tasks to improve consistency and free up teams' time.

Alongside floorcare, Kärcher also supports everyday and specialist cleaning needs through professional dry vacuums, wet and dry vacuums and pressure washers. From routine internal cleaning to outdoor maintenance and heavy-duty applications, the range helps organisations respond to a wide variety of cleaning challenges with equipment designed for performance and productivity.

This breadth of solutions is what makes Kärcher more than an equipment supplier. It gives businesses access to a complete cleaning partner with the expertise to help keep operations moving.

Built to last

Thanks to 90 years of pioneering German engineering, encompassing efficiency, reliability, performance and versatility, Kärcher machines deliver durability, user-friendly operation and consistent results.

To put it simply, Kärcher's robust professional products are built to last, and the comprehensive maintenance service helps ensure they do just that.

Reliability plays a crucial role in reducing costs by minimising the risk of unexpected downtime, decreasing emergency breakdown repairs and ensuring efficiency in product performance. For businesses operating in fast-paced environments, dependable equipment can make a measurable difference to both cleaning standards and operational continuity.

Taking responsibility

Sustainability is a critical issue that demands attention. Implementing greener commercial cleaning practices can significantly benefit organisations, employees, stakeholders and, of course, the environment.

By leveraging sustainable technologies and materials, Kärcher aims to minimise its ecological footprint while ensuring the longevity and efficiency of its products.

Energy-efficient technologies play an important role in Kärcher's floorcare range. The B 110 scrubber dryer, for example, features two 110L tanks to hold both fresh and dirty water. Features including speed-dependent water dosing, which reduces water flow when the machine slows or goes around bends, can save up to 50% of water usage and allow for a wider cleaning area.

In a bid to reduce landfill, Kärcher also offers a wide range of pre-owned professional equipment, from scrubber dryers and pressure washers to vacuums and floor sweepers, all refurbished by in-house engineers.

Putting hygiene at the top of the agenda is the cornerstone of safety, efficiency and reputation management in the workplace. By partnering with a total cleaning solutions provider like Kärcher, organisations can access cutting-edge equipment, operational efficiencies, flexible payment options and expert support, all while contributing to a more sustainable future.

Whatever the cleaning challenge, there's Kärcher for that.

To find the right solution for your business, speak to a Kärcher expert today:

www.kärcher.com/uk/



The public toilet **problem**

David Garcia, Chair of the British Cleaning Council (BCC), says that public toilets are essential infrastructure the country can no longer ignore.



A recent report has provided further evidence why the campaign by BCC member the British Toilet Association (BTA) for a drastic improvement in public toilet provision needs to succeed.

According to analysis by the Royal Society for Public Health (RSPH), the number of public toilets in England has fallen by 14% in just a decade, leaving some communities facing what campaigners have described as 'toilet deserts'.

The figures are stark: England now has just one public toilet for every 15,000 people, far behind provision levels in Scotland and Wales. Across the UK, we have witnessed the gradual disappearance of public conveniences from high streets, parks, transport hubs and community spaces. Their absence has very real consequences for public health, social inclusion and local economies.

I believe clean, accessible public toilets are not a luxury or optional extra. They are essential public infrastructure. That is why I want to highlight the vital work being carried out by the BTA, which campaigns to improve toilet provision and hygiene standards across the UK.

Since launching in 1999, the BTA has worked tirelessly as a not-for-profit organisation promoting high standards in all 'away from home' toilet facilities. The challenge facing the UK is considerable. The BTA estimates that nearly half of all public toilets across the country have been lost since 2011, largely as a result of local authority funding cuts.

As a result, older people, disabled individuals, families with young children and those managing health conditions increasingly find themselves planning journeys around toilet availability, or avoiding trips altogether.

Public toilets are fundamental to dignity, confidence and equality. In a modern society, nobody should feel unable to leave home because they fear they will not be able to find a safe and hygienic toilet. As well as potentially damaging health, inadequate provision also discourages people from visiting town centres and contributes to declining high streets.

Quite simply, people are less likely to visit, shop or socialise in places where they cannot access clean, safe and well-maintained facilities. If we want thriving town centres and

vibrant communities, we must provide the infrastructure people need to spend time safely and comfortably in public spaces.

The cleaning and hygiene sector understands that well-maintained facilities do much more than fulfil a practical need. They support public health, encourage social participation, strengthen local economies and help communities thrive. They are one of the clearest indicators of how much we value public wellbeing and dignity.

The problem is not just a lack of funding. One of the biggest challenges remains the fact that local authorities currently have no statutory duty to provide public toilets. As a result, provision is inconsistent and often vulnerable when budgets tighten.

The BTA has been campaigning hard for the Government to set down a legal statutory 'duty' for local councils to develop a toilet strategy. There are signs the Government is beginning to listen.

In 2024/2025, BTA representatives met the then Parliamentary Under-Secretary of State at the Ministry of Housing, Communities and Local Government (MHCLG), Alex Norris MP, who was very receptive, only for him to move to a different role. Fortunately, his successor, the Rt Hon Steve Reed OBE, has promised to meet the BTA.

Meanwhile, the Government's Pride in Place initiative, announced in late 2025, could represent an important turning point. The £5bn programme aimed at regenerating neighbourhoods and improving public spaces offers councils an opportunity to invest in upgraded or newly developed toilet facilities.

It seems that the BTA is closer than ever to finally winning its battle to convince the Government that public toilets are an essential public service, deserving of long-term investment and commitment.



CHSA
Cleaning and Hygiene
Suppliers Association

Our Standards. Your Guarantee.

CHSA Certification Marks guarantee 'what's on the box is what's in the box'.
Independent inspection assures Scheme conformance.



Every CHSA member has signed our Code of Practice, which includes the
Competition & Markets Authority's Green Claims Code.

For more information:
0800 243919
www.chsa.co.uk



Miele

Smartness Starts Here.

Reliable, Hygienic Solutions
Term After Term.



Because smart minds need the best support, ExploreLine has your back. Our holistic solutions for lab glass cleaning keeps everyday learning safe and working smoothly. Built for high throughput, consistent hygiene and reliable performance – term after term, year after year.

And with expert consultation, installation and dependable after-sales care, we help keep operations running exactly when it matters.

Explore today: www.miele.co.uk/pro/exploreline-lab

Miele Professional. Immer Besser.



More than ticking **boxes**

Nicky Biggart, Chair of the Cleaning & Hygiene Suppliers Association's (CHSA) Accreditation Schemes, explains how you can turn audits into a business advantage.



Third party verification matters. Claims are evidenced, not just asserted. Instead of relying on assumptions, clear specifications define what a product must deliver, and testing confirms those requirements are met. Buyers can be certain they get the fit for purpose product they believe they're paying for.

For many, however, the certification process can trigger anxiety. It can feel like a test they must pass. Yet, inspection can be something much more valuable: an opportunity to strengthen operations, improve standards and build a more resilient business.

The difference lies in how the process is approached. Collaboration is the key. Genuine engagement from both sides can transform an audit from a test to a significant business improvement process.

This is particularly important within the CHSA, where maintaining integrity, quality and trust across the supply chain is essential. Independent inspection is not simply about identifying faults; it's about helping members achieve and demonstrate the standards customers expect and deserve.

The CHSA's Independent Inspector, David Luffman, audits every member at least annually, checking they conform to the rigorous requirements of the Association's five Accreditation Schemes. The audit process is detailed and rigorous, making sure members maintain the high standards expected of them – but it's not a test, with the Inspector marking the member's homework. Rather than members seeing the audit as a last-minute exercise, we want it to be a structured framework for continuous improvement. To this end the Inspector creates a collaborative atmosphere, starting the moment the first inspection is scheduled.

This begins with extensive support to help members and prospective members prepare effectively. The pre-inspection guidance, available to all on our website, includes definitive guides to the auditing process for manufacturers and distributors. Also available on the resources page on the website are clear fact sheets on every scheme, detailed compliance checklists, guidance on the rules governing product sourced from non-Accredited manufacturers, own label guidance and information on the ethical audit requirement.

We have also compiled and answered the questions members have often posed during the process. This means members know what's expected and the evidence the Independent Inspector will be looking for when on site. Members can also access consultancy services tailored to their specific circumstances.

This proactive support changes the nature of the audit. Instead of businesses feeling like they're navigating a complex process alone, they gain access to practical expertise developed through years of industry experience. Once they see the true value of the process, members' teams become engaged.

This collaborative relationship enables them to identify any weaknesses early, strengthen processes and address gaps before they become serious issues. The standards become embedded throughout the organisation instead of existing only on paper for inspection day.

Collaboration also helps reduce stress and uncertainty. With all the demands and complex challenges facing the cleaning and hygiene sector, this is particularly important when individuals may already be facing intense pressure.

The long-term commercial benefits should not be underestimated either. Strong systems and robust compliance processes improve operational efficiency. Clear documentation reduces risk. Consistent standards strengthen customer trust and enhance reputation. Businesses which fully embrace the audit process often emerge more organised, more confident and better positioned for growth.

One new member summed up the value of this approach perfectly after receiving a pre-inspection visit: "I found your visit really insightful and informative, and I know the guys did too. The pre-inspection was certainly worthwhile, and I would recommend it to any new prospective CHSA member. Your years of experience and advice will enable us to get everything that we had overlooked in place, ready for the official inspection."

This feedback highlights an important truth: the greatest benefit often comes not from the audit outcome itself, but from the learning and operational improvements achieved along the way.

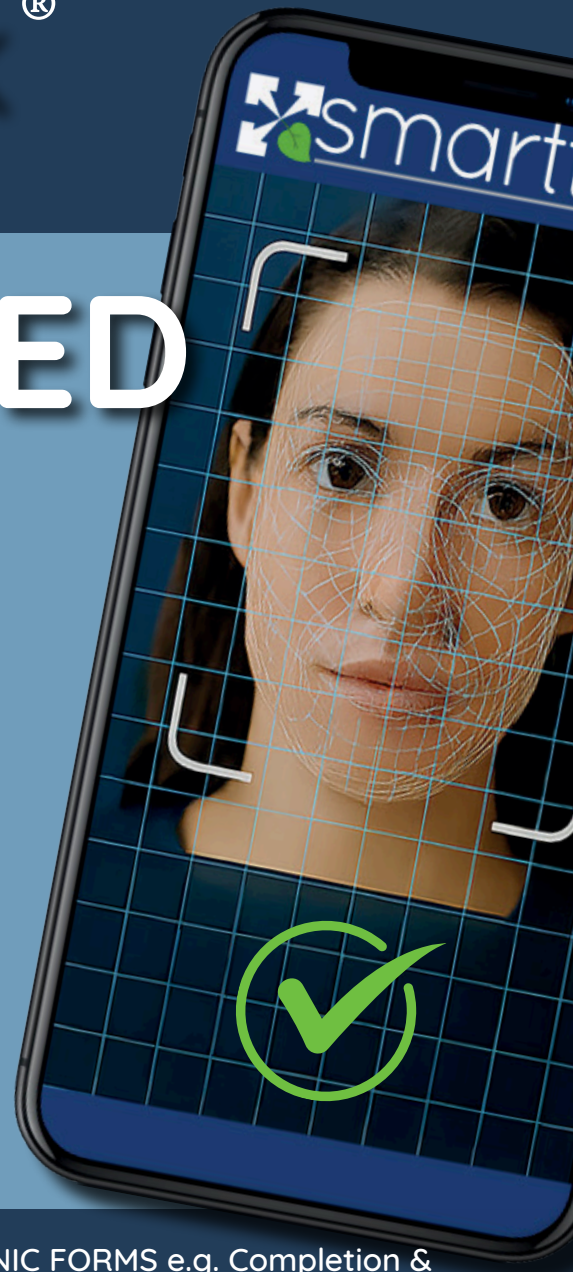
www.chsa.co.uk



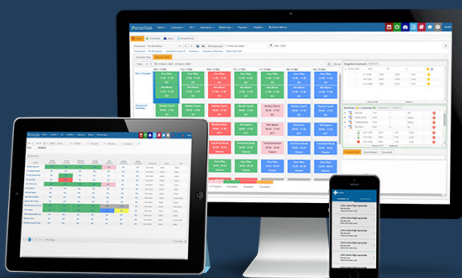
FACE-VERIFIED SHIFT CHECK-IN

Just got a whole lot smarter
courtesy of SmartTask®

SmartTask, Better Workforce Management.
Over 25 Years Of Innovation.



- RIGHT TO WORK ID CHECKS
- VARIABLE BUDGETS
- CONTRACT BASED HOLIDAY
- AUTOMATED ROSTERING & SCHEDULING
- SUPPLIES MANAGEMENT
- TIME/PROOF OF ATTENDANCE
- PAY AND BILL INTEGRATIONS
- HOLIDAY MANAGEMENT
- ON-BOARDING / VETTING
- LONE WORKER MONITORING
- ELECTRONIC FORMS e.g. Completion & Maintenance reports
- GEO-FENCING
- PROFITABILITY & PROJECTION REPORTS
- CLEANING AUDITS AND REPORTS
- FULLY INTEGRATED MODULES
- BROADCAST SHIFTS & MESSAGES VIA APP OR WhatsApp
- REAL-TIME VISIBILITY
- CERTIFICATE MANAGEMENT
- FREE SET-UP



New Features ✨

RIGHT TO WORK ID CHECK
VARIABLE BUDGETS
CONTRACT BASED HOLIDAY

+44 (0)1494 444 044
tellmemore@smarttask.co.uk



www.smarttask.co.uk



Simple ways to improve healthcare hygiene

Paul Mulready, Marketing Manager of Northwood Hygiene Products, offers advice on how to minimise the spread of contagious illnesses in healthcare settings.



With many infectious diseases around at any time, it's important for healthcare providers to take preventative steps to stop their occurrence and spread. However, with the right protocols, these risks can be effectively managed, resulting in less germ transmission and sickness.

Many diseases are spread by not washing hands properly with soap and water, so handwashing should always be a first line of defence. Preventing sickness is crucial, because this reduces the amount of antibiotics people use and the likelihood that antibiotic resistance will develop.

According to the Centers for Disease Control and Prevention (CDC), handwashing can prevent about 30% of diarrhoea-related sicknesses and about 20% of respiratory infections, such as colds. Antibiotics are often prescribed unnecessarily, but if we reduce the number of infections by washing hands frequently, we can help prevent the overuse of antibiotics – the leading cause of antibiotic resistance.

Handwashing can also help prevent people from becoming sick with germs that are already resistant to antibiotics and difficult to treat.

Prioritise hygiene

In a healthcare setting, frequent and thorough handwashing and drying, particularly after entering or leaving a building, when mixing with different patients or when touching surfaces that could be contaminated with viruses, is still one of the best ways to combat infection.

Handwashing and sanitising products should be in staff and public washrooms, but they can also be placed in prominent high-traffic areas too. All dispensers for soap and paper should be quick and easy to operate to encourage people to use them. It's also vital that dispensers are kept well-stocked at all times and are easy to refill to avoid run-outs.

Soap dispensers should be high capacity and deliver a generous shot to encourage single, efficient use. They should ideally be non-drip to help keep spaces clean and each new soap cartridge should include a new nozzle to minimise the likelihood of bacteria harbouring.

Drying dilemma

Did you know that bacteria transmit much faster via wet hands than dry hands? With air dryers, few people take enough time to properly dry their hands, often rubbing their hands on their clothes, which might be contaminated. This means that people are still carrying germs on their hands



when they leave the washroom to spread elsewhere. Germs can land on washroom door handles when people walk out of the facility, which can transmit to items such as hospital lanyards, stethoscopes and medical equipment.

Some studies have also found that friction is a key component of hand drying to help remove contamination, meaning the action of drying hands with paper towels can actually help to remove bacteria. Providers should therefore ideally provide a long-lasting supply of paper towels to encourage people to dry their hands thoroughly.

The type of paper towel dispenser you provide for people is important. For instance, dispensers for folded towels will run out more quickly, so maintenance staff may be tempted to overfill dispensers with more than the recommended towels, which can make it difficult for people to pull out a single towel from the bottom. C-fold towels can frequently dispense in clumps, meaning users often take multiple towels to dry their hands which can be a wasteful option.

A mechanical hands-free roll towel dispenser is an alternative. As well as optimising hygiene because the user does not need to touch the unit, these dispensers tend to offer a higher paper capacity than folded towels.

Northwood's Raphael proprietary washroom system is often specified because it can cater for any washroom environment and it delivers improved washroom hygiene standards, whilst also saving money and reducing waste.

An effective washroom is a must to help control the spread of germs. Finding solutions that allow people to easily maintain good hand hygiene can make hospitals and healthcare settings safer and improve public health.

www.northwood.co.uk

NEW Biodegradable Exel® Mop Socket

Sustainable by design.

Designed for real-world waste conditions, where contamination and regional differences can limit recycling, Exel® sockets now feature the BioSphere® additive. This allows the sockets to biodegrade in managed landfill environments without leaving microplastics behind.

By combining reuse, recyclability and biodegradability, they help reduce long-term plastic impact while maintaining hygiene, safety and value.



Designed to biodegrade under anaerobic landfill conditions.

Scan to view ASTM D551 results.

Robert Scott
Serious cleaning know-how



Miele

You Keep Spaces Spotless. We Keep Your Equipment Flawless.

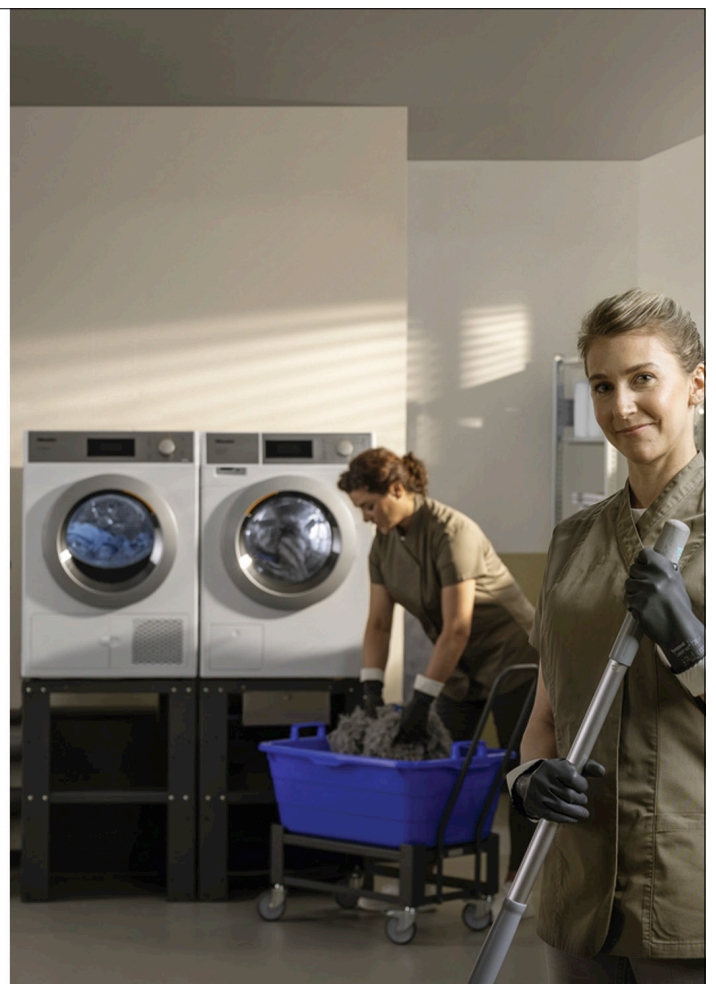
When every minute counts and hygiene is essential, 360PRO has your back. Our holistic system helps you reprocess mops, cloths and workwear efficiently and hygienically. With washing machines, dryers, detergents, digital tools and expert service, all tailored to the needs of professional cleaning teams.

Miele Professional. Immer Besser.



For reliable results, for less downtime, for more control and efficiency. Discover how 360PRO helps you deliver spotless results every day.

Discover more www.miele.co.uk/pro/contract-cleaners





Breaking the superbug chain

Annual superbug deaths are predicted to exceed eight million by 2050 as drug-resistant infections rise. Liam Mynes, from Tork manufacturer Essity, looks at the scale of the problem and considers how hand hygiene and cleaning can help to break the chain of infection.

Superbugs are predicted to play a role in more than eight million deaths each year by 2050. This is nearly double the number of deaths recorded in 2021, according to figures recently released by the University of Oxford.

Hospitals are a hotbed of infections because many wards are inevitably filled with frail, elderly and immune-compromised patients. So, what exactly is a superbug, and why are they on the rise?

The term 'superbug' refers to any infection that has become resistant to the antibiotics designed to treat them. The word first entered common usage in the 1990s with the emergence of methicillin resistant *Staphylococcus aureus* (MRSA).

MRSA became a major problem in UK hospitals with the number of death certificates mentioning MRSA peaking at 1,652 in 2006. A combination of enhanced screening and a better understanding of how MRSA could be prevented led to a dramatic decline in cases in the run-up to COVID. Alarming, MRSA seems to be on the rise again.

Government data reveals that the number of incidences of MRSA in January 2026 rose by 18.9% compared with the same month in 2025. While case numbers were still much lower than the mid-2000s peak, this was still a worrying trend.

Meanwhile other threats are emerging – and growing. *Candida auris* – a fungus that spreads in healthcare facilities and is often resistant to all major antifungal medications – is now considered to be an 'urgent' threat as dramatic increases in the number of cases have been logged.

Carbapenem-resistant *Acinetobacter baumannii* is also a critical priority since this highly-resistant pathogen survives on surfaces and causes severe conditions such as pneumonia and bloodstream infections. Plus, Carbapenem-resistant Enterobacterales such as *E. coli* and *Klebsiella pneumoniae* have been labelled 'nightmare bacteria' because they can pass on resistance genes, rendering last-resort antibiotics ineffective.

Every care therefore needs to be taken to protect vulnerable hospital patients against such potentially life-threatening infections.

Experts agree that good hand hygiene is the best way of curbing the spread of infections and viruses in hospitals. According to the World Health Organization (WHO), staff need to wash their hands before touching a patient, before carrying out any aseptic procedure, after any exposure to body fluid, after touching a patient and after touching the patient's surroundings.

However, in order to be able to practice thorough hand washing and drying, medical staff need to be provided with constant access to effective skin-friendly products.

Soap and hand towels should be easy to use and kind to the hands since healthcare staff members will need to wash their hands frequently. For example, Tork Foam Soap comes in a Sensitive version which is particularly kind to hands, while Tork Matic Soft Hand Towel Rolls are soft, absorbent and gentle on the skin.

The provision of a fragrance-free conditioning cream such as Tork Sensitive Moisturising Hand Cream will further



help to prevent chapping and soreness when used after hand washing.

Besides being skin-friendly, all hand hygiene products should be intuitive to use and accessible at all times to facilitate the process for overstretched healthcare workers. The dispenser for Tork Foam Soap is ideal for healthcare environments because it has been designed to be particularly easy to use and each cartridge serves up to 1,650 people. This ensures a long-lasting supply and reduces the risk of the unit running out when a handwash is urgently needed.

All staff members also need to have ready access to hand sanitisers since these provide a quick and easy method of cleansing hands. Tork Alcohol Hand Sanitisers are available in dispensers for general use as well as in smaller, personal formats.

Hand hygiene training needs to be offered to ensure that healthcare teams understand the importance of hand washing, and are clear as to when it needs to take place.

A recent survey carried out by United Minds on behalf of Essity revealed that 80% of healthcare professionals were keen to improve their hand hygiene compliance. Around 60% of the 1,000-plus staff members polled said they would like hand hygiene to be given a higher priority in their unit. Most added that they found most traditional training modules uninspiring.

At Essity, we provide our own hand hygiene instruction module in the form of Tork Clean Hands Training. This invites users into a digital world where they are confronted with a series of scenarios in which hand hygiene needs to take place. Developed in collaboration with behavioural scientists and hand hygiene experts, the course aims to provide hand hygiene guidance in an engaging way.

Trainees take on the role of a nurse or doctor in a hospital unit where they are tasked with caring for several patients. Their results are then assessed on how far they comply with the WHO's My 5 Moments for Hand Hygiene. Tork Clean Hands

Training is accessible free of charge online via any electronic device, and is also available in a virtual reality format.

Surface cleaning in healthcare is also paramount since infections can easily be spread via surfaces. Again, cleaning teams need to be taught how to effectively clean all patient areas in the most logical and hygienic way possible.

Essity's Tork Interactive Clean Hospital Training takes staff through various real-world cleaning scenarios, incorporating modules on daily cleaning in occupied patient rooms as well as discharge cleaning protocols.

The cleaner's knowledge of high-touch surfaces is tested and various tips and tricks are provided. Operatives are also instructed in the correct cleaning procedures, such as the need to work from high to low and to use different cloths for each type of task in order to reduce the risk of microorganism transmission.

In 2025 it was announced that the UK had approved gepotidacin, a new antibiotic designed to fight urinary tract infections. This was the first such antibiotic to have been given the green light in nearly 30 years.

This year it was announced that a new 'super antibiotic' is being developed in a bid to combat C Difficile. EVG7 has been designed to specifically target the bacterium while leaving the rest of the gut microbiome intact. Artificial intelligence is increasingly being used to design new antibiotics and predict how resistance is likely to spread.

So, there is good news on the horizon as research into new, more powerful antibiotics continues, but in the meantime, scrupulous cleaning regimes and optimum hand hygiene will help to prevent hospital patients from being infected in the first place.

www.torkglobal.com

Cleaning considerations

Here, Kärcher explain how to implement effective healthcare hygiene practices.

Cleanliness within healthcare settings is critical, often making the difference between recovery and serious complications. Harmful bacteria can result in infections which compromise lifesaving procedures, putting vulnerable patients at further risk. For healthcare staff, maintaining high standards of hygiene is not just a regulatory requirement, but an essential part of delivering safe, effective care.

Furthermore, as public awareness surrounding cleanliness has increased since COVID-19, coupled with external pressures such as staffing issues, the need for equipment that produces quality clean environments effectively is more important than ever.

So, what key elements should those in the healthcare sector prioritise when considering their cleaning practices?

Implementing the PDIR method

The PDIR cleaning process is a comprehensive approach that categorises cleaning into four key stages: Preventative, Daily, Interim and Restorative cleaning. Each stage addresses specific maintenance and hygiene needs for different environments, ensuring cleanliness over time:

- 1. Preventative Cleaning:** Proactive steps such as entrance mats reducing microbe ingress, while high-pressure washers help remove debris and contaminants from areas such as ambulance bays – ensuring clinically sterile areas stay clean.
- 2. Daily Cleaning:** Routine tasks such as mopping floors, sanitising high-touch surfaces such as bed frames, handrails and reception counters, and vacuuming carpets, ensure consistent hygiene and prevents wear over time.

3. Interim Cleaning: This periodic process bridges the gap between daily and deep cleaning. Quick-drying scrubbing methods maintain high levels of cleanliness without major downtime – ideal for busy areas like patient rooms and restrooms.

4. Restorative Cleaning: The most intensive stage, involving deep-cleaning techniques such as steam cleaning to rejuvenate spaces, remove ingrained dirt and stains, and biohazards.

This structured method ensures high standards across all healthcare settings by aligning cleaning efforts with usage patterns and hygiene requirements.

Cleaning for different healthcare settings

Healthcare environments are complex and demanding, with cleaning needs dependent on the situation and product required. Five main variables are majorly involved within healthcare: type of equipment used, technique employed, surface being cleaned, extent of contamination and level of user training.

For example, cleaning an operating room after a surgery would require a deep cleaning process, as the area is a high-risk contamination zone. In contrast, exterior areas like hospital walkways would require a different approach, perhaps utilising pressure washers to help deal with rough surfaces, ensuring they're clean and safe for patients.

Investing in best-in-class products

Partnering with an all-solutions cleaning provider, such as Kärcher, can transform healthcare cleaning operations through effective equipment, helping to keep patients and staff safe.

Kärcher's BR 45/22 C Bp Pack Li Scrubber Dryer is a prime example of easy-to-use and effective cleaning technology that supports healthcare staff to achieve clinical standards.

This lightweight machine features a 200° rotatable brush head, utilising KART technology (Kärcher Advanced Response Technology), to ensure easy navigating through tight, high-traffic spaces such as hospital waiting and operating rooms. Furthermore, using high-performance lithium-ion batteries and Kärcher's eco!efficiency mode, energy expenditure is reduced, in turn minimising costs and allowing healthcare staff to focus on what matters most: delivering exceptional patient care.

Kärcher's cleaning equipment portfolio is not limited to scrubber dryers but also covers pressure washers and vacuums, sweepers and steam cleaners. Combined with expert maintenance support, Kärcher serves as a one-stop shop for efficiency and performance.

Ultimately, the safety and wellbeing of patients and staff is of paramount importance in the healthcare sector. By implementing proper PDIR methods and utilising best-in-class cleaning products, healthcare workers can maintain the highest standards of hygiene – in turn driving standards and improving the operations of healthcare facilities.

www.kaercher.com/uk/



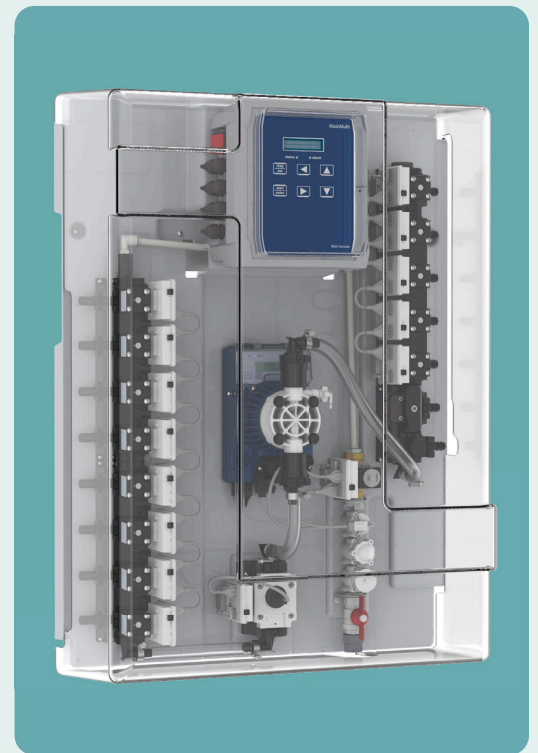
seko



Wash Series

IoT-enabled laundry dosing systems

Take control whether you're at work,
at home or on the move



seko web

- Access multiple machines from a single app
- Data on demand reveals the true cost of your laundry
- Adjust programming 24/7 from any location
- Connect via PC, iOS or Android



seko.com

A world of choice

Dosing pump expert SEKO looks at the various types of on-premise laundry chemical dosing systems available today.

Operators of on-premise laundry facilities in hospitals, care homes and other healthcare settings are now faced with an extensive choice of chemical injection solutions. With so many options available, here's a look at what's on the market.

Peristaltic

A peristaltic pump is a motor-driven system that rotates in order to turn rollers (normally two or three) which have flexible peristaltic tubing passing between them. The rotation of the rollers compresses the peristaltic tubing, forcing the chemical to be pumped through to the next phase of the process.

Peristaltic pumps can inject chemical in accurate, consistent increments and offer a low maintenance requirement, with only periodic tubing replacements needed.

SEKO's peristaltic laundry range includes WashMulti Peri, which offers precise automated chemical injection for as many as 16 washers and is designed to serve machines handling up to 100kg – ideal for larger sites processing heavy volumes of bed linen, towels and uniforms.

Solenoid

Solenoid-driven dosing pumps generate a magnetic field that pulls or pushes a plunger or piston to regulate the flow of chemical. Thanks to their precise flow control, low power consumption and minimal maintenance, solenoid dosing systems are a popular choice for on-premise laundries where high wash standards must be achieved in the face of budgetary constraints.

WashMulti Solenoid is among SEKO's most popular on-premise laundry solutions, favoured across the healthcare sector for its vast array of dosing options. The system

can inject as many as eight chemicals and stores up to 100 formulas, all accessible via an intuitive user interface.

Pneumatic

Air-driven chemical dosing systems help operators reduce maintenance requirement and costs thanks to the absence of consumable parts such as peristaltic tubing. Pneumatic systems offer precise, consistent detergent injection and can be modified depending on the viscosity of the chemical being pumped.

SEKO's leading pneumatic laundry product is WashMulti Air, which offers multiple flow rates up to 360L per hour, and features a Proof of Dosing flowmeter to guarantee dosing accuracy.

The system's flush sequence before and after dosing avoids contamination and reduces chemical contact time, meaning healthcare managers can rely on their laundry dosing system to perform every time.

Venturi

Venturi-based dosing products use pressure to draw chemical into the water stream and, because of the absence of moving parts, are an excellent choice for operators looking to reduce maintenance costs and downtime.

SEKO's award-winning LS100 is a leading venturi-powered dosing system, injecting up to 10 chemicals in as many as four washers, making it perfect for healthcare on-premise laundries of every size. Plus, its modularity means operators can easily add additional units as their laundries grow.

As well as delivering hundreds of thousands of doses before users even need to think about venturi cartridge replacement, the intelligent system includes an intuitive touchscreen display and ergonomic formula selector for ease of use and error reduction.

IoT-enabled

The development of the Internet of Things (IoT) has seen on-premise laundry dosing system manufacturers begin to include the technology in their equipment in recent years. By connecting products remotely to PCs, laptops and smart devices, users are able to access process data such as chemical consumption at their convenience, providing invaluable insight into their laundry's cost while highlighting opportunities for savings.

SEKO is at the heart of this revolution with its unique SekoWeb and SekoBlue apps, which offer 24/7 remote access to laundry equipment. Operators can check system status and adjust programming in an instant for immediate improvements while reducing unnecessary travel as part of a sustainable operation.

www.seko.com



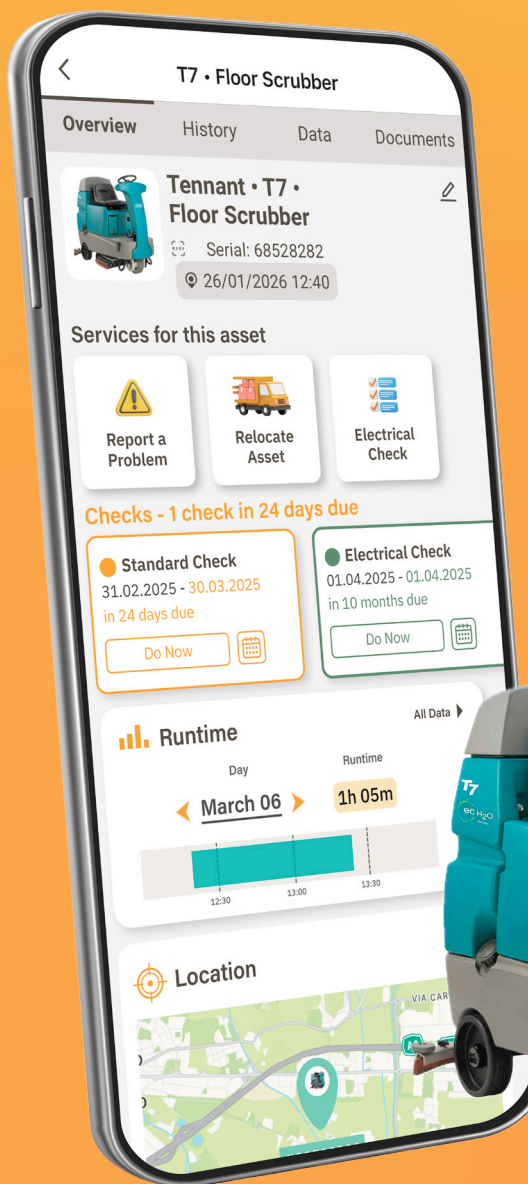


ToolSense — One Platform For All Your Machines, Robots, Equipment, and Vehicles.

✓ Reduce Costs

✓ Minimize Downtime

✓ Save Time



Try ToolSense:
Scan the QR code
& Report a Problem



Start Your Free Trial Now!



www.toolsense.io

How tech is helping FM leaders

Adam Atkins, Co-Founder and Chief Executive of Coat Facilities Group, highlights the best options to consider for those just beginning to explore the potential of professional cleaning tech.

The complexities of planning an efficient cleaning schedule mean facilities management providers are increasingly turning to technology to help them utilise staff time more effectively, plan schedules based on data rather than guesswork, and ultimately enhance client results.

However, with a whole raft of options on offer, it can be difficult deciding which tech to implement for best results.

“FM providers are increasingly turning to technology to help them utilise staff time more effectively.”

A helping hand

Balancing the need for efficiency with the requirement for excellence places a resource challenge on FM providers, one which can be alleviated with the use of artificial intelligence-powered (AI) ‘robot cleaners’. Each has their own specific use: from floor cleaning machines which navigate spaces using light detection and ranging (LiDAR), sensors or mapping software, to those which can disinfect using UV-C light or electrostatic spraying, or clean windows by attaching to the glass using suction.

Alongside the time-saving benefits, these tools can reduce human exposure to chemicals and risks (such as cleaning the windows of a high-rise building), as well as ensuring standardised quality across all areas.

Time for tech

Rather than making an educated guess about the frequency of cleaning and time spent on each area within a building, technology can give us reliable data and can also provide real-time notifications when a specific space requires attention – replacing fixed schedules with a demand-driven dynamic service.

Through the use of smart sensors and Internet of Things (IoT) footfall counters at strategic locations, spaces can be cleaned once usage reaches a particular level, while smart monitoring systems enable notifications, for example when products such as hand soap need replenishing. This eradicates unnecessary cleaning, such as in meeting rooms which have not been used yet that day, and focuses resources towards priority, heavy-use areas.

Implementing a Computer-Aided Facilities Management (CAFM) programme allows for data around footfall, schedules and assignments to be fully integrated, with tech not only highlighting the current need but also able to predict peak hours and high-demand zones to inform future patterns of cleaning. Paired with a mobile app, this means workers can receive live alerts, optimised route plans and prioritised task lists – all of which is compiled automatically using the data available, saving time and optimising their daily schedule.

Tracking and timing

Tracking exactly where staff are at any given time might sound like an Orwellian prediction come true, but its primary focus is on ensuring optimal time management planning, enabling FM providers to map out effective cleaning routes and identify exactly how long each task takes to complete.

Geolocation stamping using either GPS or indoor positioning enables staff to record the start and end of each job on an app, eradicating the need for manual timesheets and the potential for tasks being inadvertently missed. Alternatively, QR code checkpoints can be installed and scanned, again using an app.

Proof of service delivery

This technology not only supports effective planning, but also provides clients with a sense of confidence in their FM provider, as it creates a digital log of all of the tasks undertaken, utilises time and resources effectively, and ensure spaces are cleaned when required – not according to an inflexible schedule. Full transparency when it comes to these records means clients can be reassured their provider is meeting all the terms of their service level agreement, while also ensuring compliance and simplified auditing.

Alongside showcasing the quality and quantity of work undertaken to the client, tech can take on strenuous or risky jobs and – perhaps most importantly – provide data which underpins effective resource allocation, and improves both proactive and reactive decision making.

www.coatfacilitiesgroup.com

The same professional bucket but now made from 97% recycled plastic.

As part of our drive to supply more eco-friendly products, the Robert Scott 15L Professional Bucket & Wringer, the popular choice for traditional socket mopping, is now made from 97% recycled plastic. It's still available in colour coded options. And, at no extra cost.

That's serious cleaning know-how from Robert Scott.



robert-scott.co.uk

Robert Scott
Serious cleaning know-how

XGT

40V
max

BL
MOTOR

Makita



XGT 40V



VS001G

XGT 40V Vacuum Sweeper

FEATURES

HEPA
filter

CAPACITY
24L



Two Main Brushes

- » The two main brushes are located on the bottom of the machine.
- » Height adjustable
- » Tool-less brush change

Side Brush

- » Side brush on the right side of the machine allows user to clean edges and walls.
- » Linked rotation to main brushes
- » Height adjustable
- » Tool-less brush change



MAKITAUK.COM | @MAKITAUK | @MAKITAOUTDOORSUK

Modern machines driving floorcare and **maintenance efficiency**

Emily Coleman, Product Manager at Kärcher UK, discusses how smarter floorcare technology is helping businesses improve cleaning performance, reducing downtime and increasing efficiency.

Keeping floors clean in busy environments is no easy task. From retail spaces and schools to healthcare settings and offices, flooring is exposed to constant foot traffic that leads to the build-up of dirt, debris and moisture. Without regular cleaning and maintenance, floors can quickly lose their appearance while also suffering unnecessary wear over time.

For many businesses, scrubber dryers have become one of the most effective ways to maintain hard floors consistently while protecting flooring surfaces long term. By washing, scrubbing and drying in one continuous operation, operators can clean larger surface areas in less time, while leaving floors dry and safe for immediate use, helping to reduce potential slip hazards in busy environments.

Compared with traditional mopping methods, scrubber dryer technology delivers a far more consistent clean while enhancing overall hygiene standards. Smart floorcare technology also reduces operator effort and overall cleaning time, providing a practical solution for demanding environments where maintaining appearance, hygiene and safety are essential.

Floorcare machines are also evolving to meet new challenges. In today's environments, operators need far more from floorcare machines than cleaning performance alone. Reliability, ease of use and machine uptime all play an important role in helping cleaning teams maintain standards throughout the day without unnecessary interruptions.

Durability has therefore become a major focus within modern floorcare equipment design.

Modern scrubber dryers are increasingly being designed to cope with the realities of demanding cleaning environments, where machines are required to operate continuously across large floor areas while navigating furniture, shelving and confined spaces. In these conditions, durability and ease of maintenance have become just as important as cleaning performance itself, helping teams minimise downtime and maintain productivity throughout the working day.

To support this, cleaning providers such as Kärcher are placing greater emphasis on machine durability across their professional scrubber dryer range. Machines including the compact **BD 50/50 C Classic Bp**, suited to smaller spaces, and the **B 110 R ride-on scrubber dryer** for larger floor areas, incorporate features such as reinforced squeegees, heavy-duty brush heads and protective aluminum components designed to withstand the knocks and impacts that come with daily use. Combined with tool-free maintenance systems that allow worn parts to be replaced quickly and easily, these developments help keep machines operational for longer while reducing disruption to cleaning schedules across a variety of environments.

Ease of use is also playing a greater role in floorcare efficiency, particularly in environments where operators need to move quickly between open spaces and tighter areas without compromising cleaning standards. Simplified controls and intuitive machine design can help reduce training time while enabling more consistent cleaning results across the entire floor surface. Kärcher's EASY Operation system, for example, uses clearly identifiable controls and pre-set cleaning programmes to streamline operation, while compact machine designs improve maneuverability around obstacles and along edges where dirt can easily accumulate.

Alongside durability and usability, sustainability continues to shape the development of modern floorcare technology. Businesses are increasingly looking to reduce water and energy consumption as part of wider environmental goals, without sacrificing cleaning performance or operational efficiency. In response, features such as Kärcher's ecoefficiency mode, available across a range of scrubber dryers including the B 110 R ride-on machine, are helping operators optimise water usage, lower energy consumption and minimise noise levels during routine maintenance cleaning.

As cleaning demands continue to evolve, businesses are increasingly seeking floorcare solutions that combine strong performance with reliability, ease of use and resource efficiency. By integrating these features into machine design, modern scrubber dryers are helping operators maintain cleaner, safer and more welcoming environments while supporting more efficient day-to-day cleaning operations.

www.kaercher.com/uk/



A new look for the products you can trust

PROCHEM®



Our experience and reputation ensures the best quality and most effective products and equipment to clean carpets, upholstery and hard floors in all settings. Ask your local Authorised Distributor or call Prochem for the latest catalogue, or simply view online.

T: 020 8974 1515 E: sales@prochem.co.uk W: www.prochem.co.uk



Latest product catalogue available now



POWERFUL PERFORMANCE. PROVEN RESULTS.

From hard floors and safety flooring to carpets and high-traffic environments, Duplex cleaning machines deliver deep, effective cleaning with fast drying times and minimal disruption.



HIGH PERFORMANCE



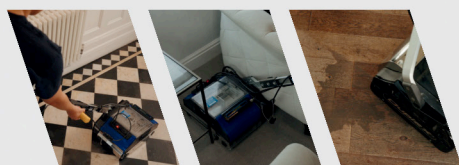
ALL FLOOR TYPES



CLEANS RIGHT TO THE EDGE



FAST DRYING



MORE THAN JUST A MACHINE.

We make cleaning easier, support simpler, and results consistent.

- ✓ EASY TO USE
- ✓ CLEANS IN ONE PASS
- ✓ OPTIONAL STEAM CLEANING
- ✓ SERVICE SUPPORT & TRAINING



GET IN TOUCH
to see the Duplex difference.

☎ 01227 771276

✉ sales@duplex-cleaning.com

🌐 duplex-cleaning.com



THE **DUPLEX** DIFFERENCE

A clean floor isn't a safe **floor**

A high-gloss finish is often a mask for a high-risk environment. Even a seemingly shiny floor can hide unseen risks that impact the safety of your workforce, as Cheryl Wallace, European Product & Commercialisation Manager at New Pig explains.

Slips, trips and falls remain the single most common cause of major injury in UK workplaces. They aren't just HR headaches: they are a financial drain, costing employers approximately £512m annually in lost production and legal liabilities.

While most point to 'poor housekeeping' or 'accidental spills' as the culprits, a more insidious threat is hiding in plain sight. Often, the very protocols designed to keep a facility safe, such as daily mopping and high-shine buffing, are the factors making the floor more dangerous and contributing to the accidents and incidents themselves.

It is time for professionals to look past the shine and address the microscopic reality of floor safety.

The hidden threat

Every floor, from brushed concrete to polished marble, exists on a spectrum of friction. Even a surface that feels smooth to the touch is composed of 'microscopic mountains and valleys' which provide essential traction and help to guard against a slip and fall incident.

The texture of a walking surface might or might not be visible. Some flooring materials, such as linoleum and laminate flooring, feature textures deliberately added to increase traction. Other surfaces are buffed, brazed, sanded, acid-etched or otherwise treated to increase traction.

This traction is measured as the Coefficient of Friction (COF). However, COF isn't a static number: it is a living metric that changes with foot traffic, age, and, most

critically, cleaning methods. In fact, improper cleaning can quickly make a floor unsafe. When we focus only on how a floor looks, we ignore how it performs.

Improper cleaning increases risk

The most common 'hidden' danger is a process called polymerisation. Improper cleaning leaves behind microscopic layers of dirt and soap residue. Over time, sunlight and harsh chemicals like bleach or ammonia bake this residue into the surface. This fills the microscopic valleys that provide grip, creating a glass-like smoothness that is lethal when wet.

What many don't realise is that cleaning can be part of the problem. Dirt and soap residue quickly fill up the floor's valleys, levelling them with the mountaintops. This change often goes unnoticed – especially if floor cleaning and drying happens when a building is unoccupied – because it happens gradually, and the floor still looks 'shiny' to the naked eye.

Addressing the invisible threat

How do you identify a hazard you can't see? For cleaning teams, it's important to look for two red flag indicators.

One simple way to check for problems from polymerisation is to find an area of the floor that's been covered by something such as a piece of furniture, an appliance or a piece of equipment. If you move the item and find the area



“It is time for professionals to look past the shine and address the microscopic reality of floor safety.”

more brightly-coloured and vibrant than the surrounding floor, you aren't seeing a 'cleaner' spot: you are seeing the original floor before polymerisation took hold.

Dark-coloured grout, or grout lines that are darker in areas with higher traffic are another sign of polymerisation. If your grout lines are black, grey or beige in high-traffic areas, it is often a sign that contaminants are being mopped into the floor, rather than lifted off it.

Avoiding murky waters

Fixing a dangerous floor is significantly less expensive and less disruptive than replacing one or settling a personal injury claim. However, it also requires a shift in strategy. This strategy begins with removing the polymerisation, then changing floor cleaning procedures to keep it from recurring.

Commercial floor cleaning companies offer many different methods for removing polymerisation, and this might be a worthwhile investment. Commercial chemical suppliers can also provide the right products for those who choose to tackle the project with in-house staff and equipment. When choosing a product, it is vital to match the cleaning chemical with the type of floor, the temperature of the water and the type of cleaning methods that will be used.

After removing the buildup, determine whether to re-seal the surface. If you do, choose polishes or sealers that maintain or increase traction.

Next, evaluate the contaminants. Is it just outdoor dirt, or are there oils and greases? Products designed for dirt often fail on oily floors. Conversely, degreasers might not pick up particulates. Choose a chemical specifically designed for both your floor type and the specific contaminants present. While stocking one multi-purpose cleaner is easier, it is often the source of the problem.

Cleaning procedures

It's important to develop floor cleaning procedures based not only on the information on the cleaning product's label and any other supplier recommendations, but also on wider environmental factors.

As well as considering how often to clean the floor, at what time of day cleaning takes place and the tools and equipment to use to apply and remove cleaning chemicals, protocols must also adapt to weather conditions.

External conditions directly dictate internal safety. During periods of heavy rain or snow, for example, standard cleaning frequencies are often insufficient. Foot traffic introduces higher volumes of water, mud and de-icing salts, all of which can react with existing floor residues to create a slick 'slurry'.

Procedures should mandate increased mopping cycles during wet weather and the strategic use of high-absorbency entrance mats to capture moisture at the source. In adverse weather, the 'cloudy water' rule becomes critical. As mop water becomes saturated with salt and grit, it stops cleaning and begins redistributing a thin, abrasive film that accelerates polymerisation. In these instances, mop water should be changed as soon as it looks cloudy, rather than waiting until the end of a shift.

Finally, consider secondary products. Furniture polishes, glass cleaners and odour-eliminators can drift onto the floor, making surfaces less safe. Using pre-moistened wipes for these tasks can help minimise this hazard.

Effective cleaning procedures can eliminate falls, but managed incorrectly, they can actually increase the risk.

www.newpig.co.uk



Alkleen to top of the class

When a leading UK manufacturer of safety flooring raised a query on cleaning a new school installation with solutions specialist Prochem, Sales and Product Development Manager Jon Ewing arranged a site visit to advise the in-house cleaning team.

Jon soon established that due to the school team's reliance on only mopping the toilet floors, this was escalating a soil buildup.

Jon brought along two products to get the job done in Prochem's E457 Natural Multi-Surface Floor Cleaner and A250 Alkleen.

E457 Natural Multi-Surface Floor Cleaner is a powerful, multi-surface, neutral pH cleaning concentrate with built-in eco surfactant formulations and natural fragrances. It is suitable for cleaning most hard floors including vinyl, linoleum, natural stone, marble, limestone, Terrazzo, granite and ceramic tiles.

“The result was instantaneous, with the alkali detergent easily removing the soil.”

Application can be by either mopping or using a rotary machine or scrubber dryer, and is ideal for daily use.

A250 Alkleen is a free rinsing, alkaline cleaner for floors and all washable surfaces, such as non-slip flooring, plastics, laminate, vinyl, concrete, linoleum and any surface not harmed by water.

Due to its higher alkalinity and various dilution rates, it is highly effective for the deeper cleaning of hard floors which do not respond to more neutral cleaning agents. Application can be made through rotaries or scrubber dryers.

Back at the school, a small demonstration area was taped off so the results could be seen. Using a section of red floor pad and a pre-diluted amount of A250 Alkleen, Jon sprayed product onto the floor and gently agitated by hand with the pad.

Jon said: “The result was instantaneous, with the alkali detergent easily removing the soil. Once the floor was wiped with a damp towel, the results became obvious, leaving the school cleaning team amazed with the outcome.”

Prochem's industry-approved cleaning training courses include One-day Hard Floor Cleaning & Maintenance, as well as those for carpet and upholstery cleaning and the more specific stain removal course.

Delegates learn how to identify a wide variety of flooring types: porous, semi-porous and non-porous; understand when a seal or polish is appropriate; and about the role that chemistry plays in the cleaning of the surfaces.

Courses are held at Prochem's dedicated training facility at Chessington in Surrey and in some instances can be arranged onsite, subject to certain criteria. Enquiries related to training courses should be made to **training@prochem.co.uk** and all scheduled courses can be booked online at the website below or by calling 020 8974 1515.

www.prochem.co.uk



PARTNER WITH HOOPER SERVICES LTD

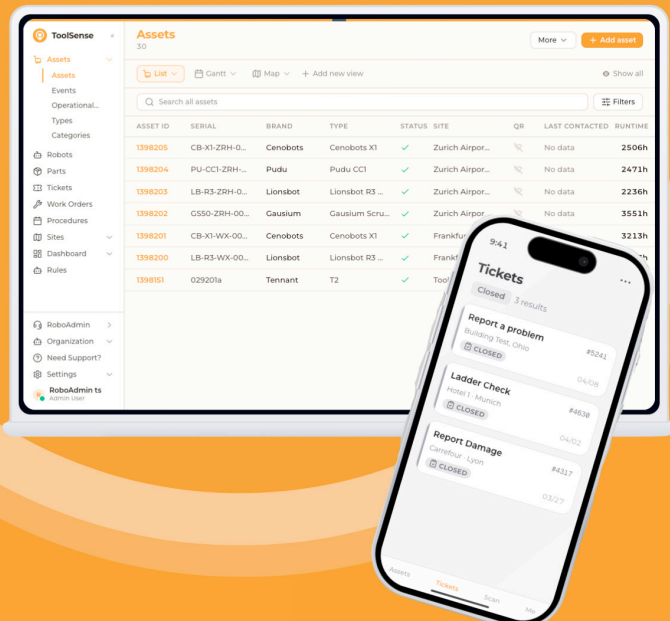
Become a TSM UK Dealer – Unlock New Opportunities!

WHY PARTNER WITH HOOPER SERVICES LTD AND TSM ITALY?

- **Strong Margins** – Competitive profit opportunities on every machine.
- **Proven Performance** – Access a range designed for speed, reliability, and low maintenance.
- **Full Support & Training** – Backed by Hooper Services Ltd with expert guidance every step of the way.
- **Sustainable Choice** – Machines that cut energy, chemical, and water use.
- **Trusted Brand** – TSM Italy's quality and innovation, trusted across the industry.



JOIN US TODAY – 0 2 3 9 2 6 3 0 2 7 6 / sales@hooperservices.co.uk



“What nearly cost the business €15,000 was simply not knowing where its own asset had gone.”

The real cost of floorcare

Robots and batteries get all the attention in floorcare. What actually erodes contract margins are machines that won't start on a Monday morning, scrubbers nobody can locate once contracts move on, and services that get missed until clients ask to see paperwork. Alexander Manafi, ToolSense CEO, discusses why, across a fleet spread over many sites, the cost lives in asset maintenance and operations management.



A few years ago, one of our customers bought a ride-on floor scrubber for a single demanding site, at a cost of around €15,000. Then they lost the contract to a competitor. On most operations a machine like that quietly disappears, written off and replaced the next time another site needs one.

This one came back, because it carried a QR code and was visible on our platform. The team could see exactly where it was: still parked at the premises of the client they no longer worked for, quietly cleaning floors for the competition. So, they made the call nobody enjoys, asked the client they had just lost whether they might have their scrubber back, and got it. The machine had done nothing wrong. What nearly cost the business €15,000 was simply not knowing where its own asset had gone.

I think about that whenever the industry talks about floorcare, because the focus of those conversations is usually wrong.

This issue is about floorcare and maintenance, and most of the attention goes to the floorcare. The machines are excellent, with batteries lasting far longer than they used to, but a scrubber dryer spends maybe an hour a day actually scrubbing. The rest of the time it is charging, waiting, being shuttled between sites, coming due for a PUWER check or a PAT test, or sitting broken in a cupboard while a supervisor works the phones instead of the shift.

The larger the operation, the harder it is to see any of it. A mixed fleet means scrubbers from one maker, sweepers from another, robots from a third and vans from a fourth, each turning up with its own portal, its own login and its own app. To answer a single question, how many machines

do we run and which are due a service, an ops manager signs into four or five systems across as many devices, then falls back on a spreadsheet and memory anyway. Few could give you the number to the nearest machine, and on a multi-site contract the kit runs well into six figures.

What protects your margin is less the machine you buy than the maintenance behind it, and more and more, the maintenance done before anything goes wrong. The best operators have stopped waiting for things to break. With a QR code on every asset and Internet of Things-based (IoT) live data from the bigger machines tracking running hours, battery health and fault codes, a service gets booked on the first sign of trouble rather than the morning the machine dies.

Reactive repair turns into preventive maintenance, and on a fleet that adds up: ToolSense customers see around 80% less downtime and a fifth off machine costs over an asset's life. It only works if it's simple enough that a cleaner can scan and report in seconds, with no app and no login, otherwise the frontline never touches it.

Operators with the most to lose moved first. In the UK and Ireland, contract cleaners and FM providers such as ISS, Spectrum Services and TCFM now run fleets this way, swapping pen, paper and Excel for a single live picture of every asset. ISS alone manages a global fleet of more than 500,000 machines on the platform. At that scale, guessing gets expensive fast.

So buy the newest scrubber, by all means. It'll still let you down on a Monday if nobody's maintaining it, or if you cannot lay hands on it when it matters. In floorcare, the real cost hides in the time between the cleans, and getting it back is a question of how you run the operation.

www.toolsense.io



Genius®

At Genius®, we know effective cleaning is fundamental to a healthier facility. That's why we've created six purpose-built ranges designed to deliver dependable performance every day.

Sprint

Commercial Vacuums



Max

Floor Scrubbers & Sweepers



Revive

Cleaning Solutions & Janitorial

Swift

Commercial Robotic Vacuum



Modu

Trolley Systems



sabino wepa

Paper & Dispensers

Effortless tools for everyday cleaning

genius-clean.com

“There has been a significant rise in vandalism in school toilets since COVID.”

A child's eye view of the school washroom

What do pupils think of their school washrooms? Stuart Hands from Tork manufacturer Essity looks at these facilities from a child's point of view and considers how easy or otherwise school toilets are to use – and abuse.

The people who design and equip school washrooms are obviously adults, and students are rarely – if ever – consulted during the process.

So, are pupils actually happy with the washrooms provided at school? This seems unlikely given the results of the 2025 Tork Insight Survey. This revealed that 54% of people in general experience some form of difficulty when using a public washroom.

Individual conditions and circumstances can make toilets difficult or uncomfortable to use, according to the global study of 11,500 people. It's clear from the research that washrooms can pose particular issues for children.

A degree of dexterity is often required to use the taps and dispensers for soap, toilet paper and hand towels in a washroom, and this can cause difficulties for children who may have low hand strength. While the hand wash basins in a school might be positioned lower on the wall to cater for shorter pupils, it is unlikely that all of them will be at the right height for every pupil at each stage of their development.

Sensitive youngsters could be disconcerted when confronted with mess and clutter caused by discarded hand towels, toilet rolls, wet floors or leaky soap systems. Others will be repulsed by bad smells or find the noise of the air dryer unnerving.

According to research by children's bowel and bladder charity ERIC, many children today consider the washrooms at their schools to be dirty and intimidating. Around 24% are scared to use these facilities either because of loud noises, unpleasant smells or a generally threatening environment. Around a third claim to refrain from drinking water during the school day to avoid them having to use the washroom.

School washrooms are generally unsupervised environments that are often the target of vandals and bullies. Anecdotal evidence suggests that there has been a significant rise in vandalism in school toilets since COVID for a number of reasons.

Soon after schools reopened in 2021, a global TikTok trend emerged that challenged students to vandalise their school washrooms and post evidence of their activities on social media. Mirrors were broken, dispensers were ripped off the walls and sinks were smashed by pupils taking part in the Devious Licks challenge. The trend resulted in millions of pounds' worth of damage to school washrooms worldwide. Though Devious Licks has technically died out, the habit for trashing toilets has continued.

Vaping is also on the rise and pupils are choosing to do this in the relative privacy of the washroom. Many schools have reacted by installing vape detectors – which are often



broken or disabled by students seeking to avoid detection. Drug-taking is also a problem in the washrooms of many senior schools, with the washrooms again being the private space where most students choose to do it.

So, it seems that washrooms at many schools are proving difficult to use – but all too easy to abuse. How can the authorities address this situation?

Drug use in washrooms requires a flat surface as well as a few nooks and crannies where drug paraphernalia can be stored. Toilet cubicles should therefore be designed to eliminate these features and all dispensers should be enclosed. The Tork SmartOne toilet tissue dispenser works well in school washrooms because it is lockable and contains no flat surfaces or crevices that might facilitate drug-taking.

It is tempting for cash-strapped schools to equip their washrooms with low-cost systems such as cheap dispensers, loose toilet rolls and bar soaps. However, unruly or rebellious students might see these as easy targets for vandalism. Poor quality dispensers could easily be dented or ripped off the wall, for example, while toilet rolls and soap bars could be thrown around where they will cause a mess and create a great deal of waste.

The provision of robust, sturdy dispensers such as Tork Elevation units will help to frustrate the more destructive tendencies of pupils. The fact that these are lockable helps to prevent students from tampering with the paper inside.

Again, the Tork SmartOne works well because the unit is lockable and totally enclosed so that the toilet paper supply cannot be tampered with before use.

C-fold hand towels are often supplied in school toilets, either in a dispenser or left lying loose on the units. However, it can be hard to take out only one towel from a C-fold dispenser at a time, which means each user will remove a clump of towels and the unwanted ones will be discarded. If the towels are supplied loose on the sink, children will take more than they need and drip their wet hands on to the rest, rendering them unusable.

A high-capacity unit such as the Tork PeakServe Continuous Hand Towel Dispenser is a good alternative because it caters for more than 1,000 washroom visitors between refills – 600 more than most other dispensers. The towels are divided into bundles and a new bundle may be inserted into the unit at any time. Plus, the dispenser has been designed to give out sheets of paper singly to avoid excess use and keep down costs.

A poor soap system can add to the mess in a public washroom. Soap bars will quickly become grimy and cracked while bulk fill systems – which need to be manually refilled – will lead to slimy residues on the sink surface.

Tork Foam Soap comes in a non-drip cartridge containing 2,500 shots of soap, compared with around 1,000 in most liquid soap systems. It's quick to lather and comes in a dispenser that has been purpose-designed to be easy to use even by people with low hand strength.

Other steps can be taken to improve the ambience of school washrooms and encourage children to use them. Clean, fresh paint and good lighting will make the facilities appear more sanitary and welcoming. Children should be educated on hand hygiene and its role in controlling infections. Max's Handwashing School from Tork includes workbooks, activity cards and posters to help promote hand washing in schools.

Many schools are currently closing their washrooms between breaks in a bid to prevent vandalism and abuse. However, the ERIC charity finds this policy highly concerning as it prevents vulnerable children from having access to a toilet when they need one.

Schools should therefore do all they can to equip their washrooms with systems that deter vandals and drug-takers while also minimising mess and clutter. This will make the facilities more appealing to pupils – while also helping to keep the facilities open.

www.torkglobal.com

Technology to keep educational facilities clean

Kristal Goodwin, National Sales Manager for Robert Scott's cobotic division, explores how cutting-edge cleaning robots could be the perfect partner for operatives working in these environments.

Keeping high-footfall locations safe and clean within educational facilities, despite hundreds of young people moving from class to class, can present a range of unique challenges for facilities management professionals. Not to mention the requirement to fit cleaning and maintenance regimes around class timetables.

The appeal of automation

Smart connected technologies, the rise of the Internet of Things and the development of AI have all made the switch to automated systems more straightforward. This is being seen across the cleaning sector, as interest in advanced robotics and intelligent management systems increases.

These innovations offer clear advantages, particularly in environments requiring regular and consistent sanitation. Educational facilities represent a unique setting where autonomous cleaning robots can genuinely enhance cleanliness and safety in spaces used by students and staff.

Integrating autonomous cleaning robots

There are a variety of robotic cleaning solutions available on the market today, each with its own benefits and limitations. Among these are cobotics – where robots collaborate with human workers – which stands out as a particularly promising field.

In educational environments, cobots are invaluable for managing the cleaning of expansive areas such as hallways, assembly rooms and sports halls. Integrating these into cleaning routines within educational institutions can also offer an engaging, real-world illustration of technology in action. For students delving into subjects like physics, engineering, mathematics or ICT, these autonomous machines serve as tangible case studies of the principles they're learning in class.

They are consistent in achieving high cleaning standards but also complement rather than replace human labour. Combining cleaning robots with human workers results in a more efficient, flexible and inclusive approach than systems designed solely to replace human labour.

Equipped with state-of-the-art sensors and artificial intelligence, cobots enhance human capabilities and ensure seamless cooperation in cleaning tasks. They help to, for example, avoid redundant cleaning efforts and conserve resources such as water and detergents, while also minimising site management maintenance costs.

Take, for instance, the META-SCRUB 60 autonomous scrubber dryer we exclusively offer in the UK. It's equipped



with a variety of attachments capable of scrubbing, sweeping, polishing and drying a floor.

It's engineered with precision navigation, able to detect objects as small as 5cm, and features advanced obstacle avoidance. Its zero-degree turn radius allows it to manoeuvre into tight spaces, while its ability to autonomously handle wastewater disposal and freshwater refills at its charging station adds to its efficiency.

This, in turn, frees up cleaning staff to focus on targeted cleaning tasks which require a human touch, such as spot cleaning and deep sanitisation. Furthermore, the META-SCRUB 60 can be programmed to carry out cleaning tasks when schools are closed to ensure floorcare is conducted without disruption to the educational process.

Easy to introduce

Cobotic machines like the META-SCRUB 60 boast a user-friendly design that eases the transition to advanced cleaning technology. Users typically find that with just a brief training period, they can operate the machines with confidence and skill.

Our dedicated cobotic division ensures a seamless onboarding process by providing comprehensive initial training and overseeing the installation of the equipment.

Cobotic cleaning systems offer an exciting future across a range of sectors. In educational settings specifically, they offer particular benefits ranging from reduced disruption to students, to inspiring the next generation of engineers.

www.robert-scott.co.uk

Classified

Classified Rates

Recruitment £15.00
Marketplace £15.00
(scc = single column centimetre)

Contact

Clare Gapp
Tel: +44 (0)1625 426054
Email: clare@opusbusinessmedia.co.uk

SAFETY ACCREDITED TRAINING

The Independent Employers
Trade Association for:
Window Cleaning

Membership offers numerous quality benefits.

Including:

- Tender Alert Service
- Various Partnership Offers
- IOSH Accredited Safety Training
- Safety Accredited Procurement Scheme
- Secure online shopping at:
<https://www.windowcleaning.org.uk/>

Federation of Window Cleaners

0161 432 8754 info@f-w-c.co.uk - Web: www.f-w-c.co.uk



CLEANING PRODUCTS & SYSTEMS

TOO MANY **HANDLES**
TOO MANY **FITTINGS**
TOO MUCH **HASSLE**

CHOOSE

TRINITY



WORKS WITH
EXEL, WOODEN,
INTERCHANGE,
THREADED &
MORE...

**PUSH, THREAD, COMPRESS - ONE SOCKET
IS ALL YOU NEED WITH TRINITY!**

www.ramonhygiene.co.uk/trinity

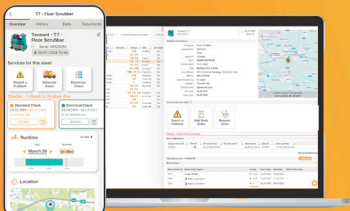


TECHNOLOGY



**ToolSense - One Platform
for All Your Machines, Robots,
Equipment, and Vehicles.**

Less Downtime. Lower Costs. Save Time.



TRAINING

**BICS[®] training is
available online!**

- Complete training at your own pace and fit it around your schedule
- Revisit courses as many times as you wish within the training period
- Courses available to enhance all career levels
- Courses consist of presentations, video demonstrations, quizzes, practical exercises, assignments and useful documents



training.bics.org.uk

PEST CONTROL

Beaver
PEST CONTROL

**Experts in multi-site
pest control**

0208 355 3443
www.pestcontrolservices.co.uk



TRAINING & EDUCATION



**Industrial Cleaning Skills
Learning & Achievement Through Doing**

Become an Approved UKCPAS Training & Assessment Centre

Train staff & learners for the:

- Industrial Cleaning Sector
- Hospitals & Hygiene Professionals
- The Prison Service
- Local & Community Health Centres/Surgeries

Contact us for more information:

T: 01933 225785 M: 07557271200

E: info@ukcpas.co.uk W: www.ukcpas.org.uk



Official Certification Body for the HTC Diamond Pad Skills Modules



CLEANING MACHINES



Professional and Industrial Cleaning Machines

**Book your free on-site
machine demonstration today**



- Robotic Cleaning Machines
- Scrubber Dryers
- Sweepers
- Sweeper-Scrubbers
- Vacuum Cleaners
- Nationwide Service

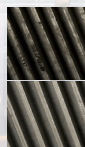
T: 01604 583191 | E: tennantuksales@tennantco.com
www.tennantco.com

ESCALATOR CLEANING



The specialist tool to maintain escalator risers.

- More cost-effective than machinery
- Only requires a single operative
- Removable washable cloth
- Profile fitting cassettes
- Simple to use
- Lightweight



For more info on becoming a distributor for
RiserShine and IIC Products please call 01743
283606 or email sales@iicproducts.com.
iicproducts.com/risershine

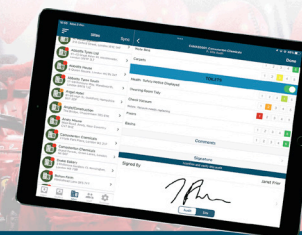
COMPUTER SOFTWARE

Precision, Speed, Team Work
Just like F1 but for the cleaning industry



Cutting-edge software and a razor sharp team.
We are your digital pit crew...

- Optimising your business management systems
- Reducing your admin drag by up to 80%
- Ensuring you have realtime data anytime, anywhere!



Tel: 0844 272 212

sales@cleanlink.co.uk

www.cleanlink.co.uk

CHEMICALS

**bio
productions**



**GO GREEN
GO BLU**



The ORIGINAL & BEST

*Complete Washroom Solution for your
urinals and contaminated floors.*

The Award Winning, Original Probiotic
Biological Urinal Blocks and Blu-Away
Biological Washroom Cleaner.

- Water Saving • Clear Drains •
- Biodegradable • Eradicates Odours •
- Prevents Blockages •



Bio Productions Ltd

T: (+44)1444 244000 | E: sales@bio-productions.com
W: www.bio-productions.com

WASTE BINS



Need a bin?

From multi-compartment, Flip or swing bins, innovative all-plastic sack holders to sustainable hardwood externals

If you do need a bin...

we've got just the thing!

**TROJAN
BINS**

sales@trojanbins.com www.trojanbins.com

WASHROOMS

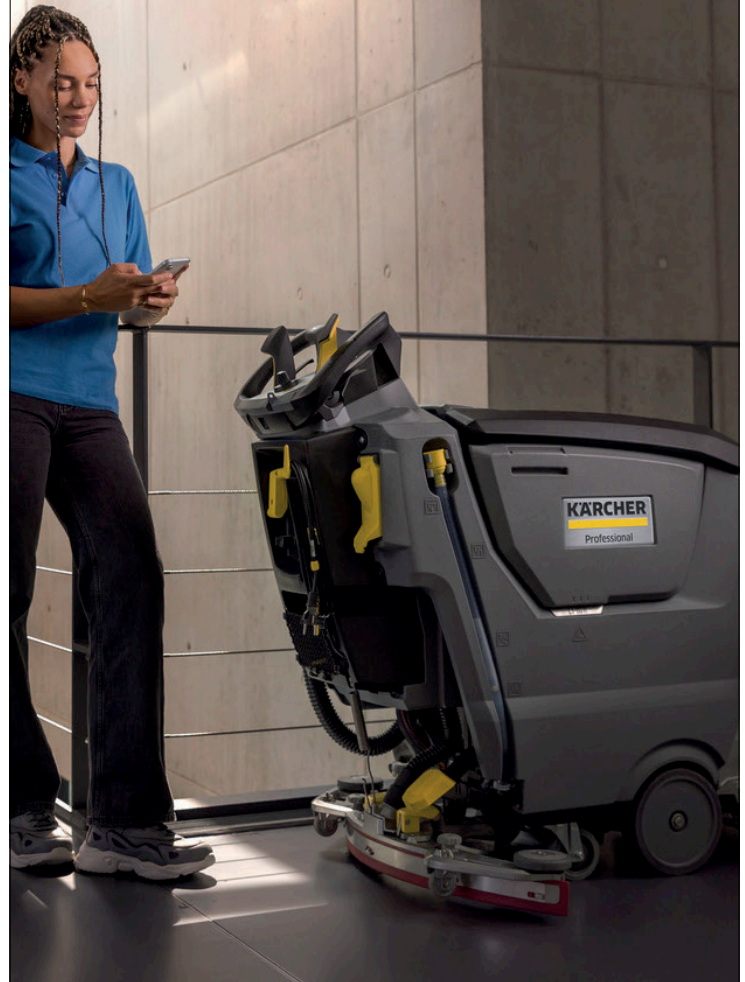
For the ultimate
in washroom
hygiene

www.dudleyindustries.com



FLOORCARE / CLEANING MACHINES

KÄRCHER



**THERE'S KÄRCHER
FOR THAT.**

- Scrubber Dryers
- Vacuum Cleaners
- Sweepers
- Manual Cleaning
- Robotics
- Pressure Washers

To find out more about our range of Professional cleaning solutions, get in touch:

01295 752000

enquiries@karcher.co.uk

www.karcher.co.uk/professional

CLEANING TECHNOLOGY

Robert Scott ROBOTICS

Introducing the META-SCRUB 45 cleaning robot

The next generation compact scrubber dryer robot that provides great cleaning results and is small enough to clean under tables and tight spaces.



For more information,
email hello@metabots.uk
or visit www.metabots.uk

PAPER PRODUCTS

wepa | Together
for a better life



01254 790153 | sales@wepa.co.uk | www.wepaprofessionaluk.co.uk

PUMPS & ACCESSORIES



Your trusted partner since 1975



Pumps • Pressure washers & accessories



Cleaning equipment • Fluid handling components



Agricultural & industrial spraying products

Dependable Under Pressure



www.dualpumps.co.uk

01664 567226

INSURANCE SERVICES

darwin clayton
evolutionary insurance



Cleaning & FM Contractors Insurance

Get insurance cover tailored to your business through the specialists at Darwin Clayton.

Contact us for a quote or professional advice:

South: 01892 511 144

North & Midlands: 0115 951 7030

Email: cleaning@dcuk.co.uk

Web: darwinclayton.co.uk

Darwin Clayton (UK) Ltd is Authorised and Regulated by the Financial Conduct Authority

WASTE BINS



Need a bin?

From innovative all-plastic sack-holders to colour-coded recycling stations. Office essentials to design classics.

If you do need a bin...

we've got just the thing!

**TROJAN
BINS**

sales@trojanbins.com www.trojanbins.com

FLOORCARE



www.killis.co.uk

**COMPLETE
FLOOR CARE
SOLUTIONS**

SALES, ADVICE AND DEMO'S

sales@killis.co.uk / 0114 269 86 86

KILLIS



WEB SEARCH

AEROSOL FRAGRANCE & DISPENSERS

<https://kennedy-hygiene.com/>

AIR FRESHENERS & PURIFIERS

<https://kennedy-hygiene.com/>

ANTI-MICROBIAL PROTECTION

<https://kennedy-hygiene.com/>

ASSOCIATIONS

www.bics.org.uk
www.f-w-c.co.uk

BIRD CONTROL

www.pestcontrolservices.co.uk

BINS

www.trojanbins.com
<https://kennedy-hygiene.com/>

CARPET CARE PRODUCTS

www.britanniagroup.co.uk
www.bio-productions.com
www.karcher.co.uk

CARPET CLEANING / WASHING

www.karcher.co.uk
www.britanniagroup.co.uk

CARPET CLEANING MACHINES

www.duplex-cleaning.com
www.nilfisk.co.uk
www.tennantco.com
www.karcher.co.uk

CHEMICAL DOSING EQUIPMENT

www.brightwell.co.uk
www.karcher.co.uk

CHEWING GUM REMOVAL

www.killis.co.uk
www.duplex-cleaning.com

CLEANING & HYGIENE CHEMICALS

www.britanniagroup.co.uk

CLEANING & HYGIENE PRODUCTS

www.brightwell.co.uk
www.bio-productions.com
www.chicopee-europe.com
www.metsagroup.com/katrin
www.karcher.co.uk

<https://kennedy-hygiene.com/>
www.pmcpolythene.co.uk
**CLEANING AUDITS AND
CLEANING CONSULTANCIES**
www.bics.org.uk

CLEANING & FM

www.floorbrite.co.uk

CLEANING CHEMICALS

www.bio-productions.com
www.chemicaldirect.ie

CLEANING EQUIPMENT

www.f-w-c.co.uk
www.duplex-cleaning.com
vileda-professional.com
www.nilfisk.co.uk

CLEANING PRODUCTS

www.karcher.co.uk

CONTRACT CLEANING

www.floorbrite.co.uk

DISHWASHER DOSING PUMPS

www.brightwell.co.uk

DISPOSABLE WIPING PRODUCTS

<https://chicopee.com/en-eu/>
<https://kennedy-hygiene.com/>

ECOLOGICAL CLEANING

www.bio-productions.com
www.ppcgroup.co.uk

EDUCATION

www.bics.org.uk
www.3ees.uk.com

ENVIRONMENTALLY FRIENDLY PRODUCTS

www.bio-productions.com
www.vileda-professional.com
www.trojanbins.com
www.metsagroup.com/katrin
<https://kennedy-hygiene.com/>
www.startissueuk.co.uk

ESCALATOR CLEANING

www.duplex-cleaning.com
www.rotowash.com

ESCALATOR CLEANING EQUIPMENT

www.tennantco.com

FEMININE HYGIENE

<https://kennedy-hygiene.com/>

FLOOR CLEANING MACHINES

www.karcher.co.uk
www.duplex-cleaning.com
www.tennantco.com
www.nilfisk.co.uk

FLOORCARE

www.britanniagroup.co.uk
<https://chicopee.com/en-eu/>
www.duplex-cleaning.com
www.floorbrite.co.uk
www.karcher.co.uk
www.syrcclean.com
www.nilfisk.co.uk
www.tennantco.com
www.rotowash.com
www.vileda-professional.com

FLOOR PRODUCTS

<https://chicopee.com/en-eu/>

FLOOR FINISHES

www.karcher.co.uk

FOOD HYGIENE

<https://kennedy-hygiene.com/>
www.trojanbins.com

GRAFFITI REMOVAL

www.britanniagroup.co.uk
www.karcher.co.uk

GREEN PRODUCTS

www.bio-productions.com
<https://chicopee.com/en-eu/>
www.greenwashrooms.co.uk
www.metsagroup.com/katrin
<https://kennedy-hygiene.com/>
www.pmcpolythene.co.uk

GUNS AND LANCES

www.gspen.co.uk

GREEN CLEANING

www.floorbrite.co.uk

HAND CLEANERS

<https://kennedy-hygiene.com/>

HAND WASHING & OCCUPATIONAL SKINCARE

<https://kennedy-hygiene.com/>

HEALTHCARE & HYGIENE

www.floorbrite.co.uk



HOSPITAL & HEALTHCARE PRODUCTS

www.karcher.co.uk
<https://kennedy-hygiene.com/>
www.pmcpolythene.co.uk
www.metsagroup.com/katrin
www.trojanbins.com

HOSPITAL & HOUSEKEEPING PRODUCTS

www.brightwell.co.uk
www.karcher.co.uk
www.robert-scott.co.uk
www.trojanbins.com
www.vileda-professional.com

HOUSEKEEPING & LAUNDRY

www.brightwell.co.uk
www.pmcpolythene.co.uk

HOUSEKEEPING PRODUCTS

www.floorbrite.co.uk
www.pmcpolythene.co.uk
www.trojanbins.com

HYGIENE BRUSHWARE

www.wsbrushes.co.uk

HYGIENE PRODUCTS

<https://kennedy-hygiene.com/>
www.metsagroup.com/katrin

INDUSTRIAL CLEANING MACHINES

www.karcher.co.uk
www.nilfisk.co.uk
www.tennantco.com

INDUSTRIAL CLEANING PRODUCTS

www.chicopee-europe.com

INFANT CHANGING FACILITIES

<https://kennedy-hygiene.com/>

INSURANCE SERVICES FOR THE CLEANING INDUSTRY

www.darwinclayton.co.uk

JANITORIAL PRODUCTS

www.bio-productions.com
www.pmcpolythene.co.uk
www.trojanbins.com

<https://kennedy-hygiene.com/> JANITORIAL SERVICES

www.vileda-professional.com

JANITORIAL SUPPLIERS

www.bio-productions.com
www.pmcpolythene.co.uk
www.metsagroup.com/katrin
www.robert-scott.co.uk
www.wsbrushes.co.uk

LAUNDRY DOSING PUMPS

www.brightwell.co.uk

LITTER/RECYCLING BINS

www.trojanbins.com

MICROFIBRES

www.karcher.co.uk
www.fullcleancentre.com
www.vileda-professional.com

MOPS, BRUSHES & SQUEEGEES

www.robert-scott.co.uk

OUTSIDE CLADDING CLEANING

www.britanniagroup.co.uk

OFFICE CLEANING

www.floorbrite.co.uk

PEST AND BIRD CONTROL SERVICES

www.pestcontrolservices.co.uk

PAPER DISPOSABLES

www.lucartgroup.com
www.fourstonespapermill.co.uk
www.startissueuk.co.uk

PRESSURE WASHERS & EQUIPMENT

www.dualpumps.co.uk
www.karcher.co.uk
www.nilfisk.co.uk

PRESSURE WASHERS, ACCESSORIES & SPARES

www.dualpumps.co.uk
www.gspen.co.uk
www.karcher.co.uk

PR & MARKETING SERVICES

www.cbipr.com

PUMPS & COMPONENTS

www.dualpumps.co.uk
www.interpump.co.uk

REFUSE/POLYTHENE SACKS

www.pmcpolythene.co.uk
www.rpc-bpi.com

REFUSE SACKS & HOLDERS

www.pmcpolythene.co.uk

RETAIL AND OFFICE CLEANING

www.britanniagroup.co.uk

RIDE ON FLOOR CLEANING MACHINES

www.karcher.co.uk
www.nilfisk.co.uk
www.tennantco.com

SALE OF EQUIPMENT

www.f-w-c.co.uk

SANITARY DISPOSAL BINS

<https://kennedy-hygiene.com/>

SCRUBBER DRYERS

www.rotowash.com
www.karcher.co.uk
www.nilfisk.co.uk
www.tennantco.com
www.killis.co.uk

SOAP & PAPER DISPENSERS

www.brightwell.co.uk
<https://kennedy-hygiene.com/>

SPRAYERS & DISPENSERS

www.brightwell.co.uk
www.robert-scott.co.uk

SUSTAINABILITY

www.lucartgroup.com
www.metsagroup.com/katrin
www.startissueuk.co.uk

STEAM CLEANING

www.duplex-cleaning.com
www.karcher.co.uk
www.nilfisk.co.uk
www.steamcleanuk.com



SWEEPERS

www.karcher.co.uk
www.nilfisk.co.uk
www.tennantco.com

TRAINING & EDUCATION

www.3ees.uk.com
www.bics.org.uk
www.britanniagroup.co.uk
www.f-w-c.co.uk
www.prochem.co.uk

TUB & CANISTER VACUUMS

www.karcher.co.uk
www.nilfisk.co.uk
www.tennantco.com

UPRIGHT VACUUMS

www.karcher.co.uk
www.nilfisk.co.uk
www.tennantco.com

VACUUM CLEANERS

www.dualpumps.co.uk
www.karcher.co.uk
www.killis.co.uk

VACUUM CLEANERS & ACCESSORIES

www.gspen.co.uk
www.karcher.co.uk

WASHROOM HYGIENE

www.bio-productions.com
www.brightwell.co.uk
www.britanniagroup.co.uk
www.plastics.co.uk
www.mirius.com
www.pmcpolythene.co.uk
<https://kennedy-hygiene.com/>
www.trojanbins.com

WASHROOM HYGIENE PRODUCTS & EQUIPMENT

www.baywesteurope.com
www.brightwell.co.uk
www.lucartgroup.com
www.metsagroup.com/katrin
<https://kennedy-hygiene.com/>
www.startissueuk.co.uk

WINDOW CLEANING

www.britanniagroup.co.uk
www.f-w-c.co.uk
www.floorbrite.co.uk

WILDLIFE MANAGEMENT

www.pestcontrolservices.co.uk

WINDOW CLEANING KITS

www.fullcleancentre.com
www.robert-scott.co.uk

WINDOW CLEANING POLE

www.fullcleancentre.com
www.f-w-c.co.uk

WIPES

<https://chicopee.com/en-eu/>
www.vileda-professional.com

WIPES WOVEN & NON WOVEN

<https://chicopee.com/en-eu/>
www.fullcleancentre.com
www.vileda-professional.com



Tomorrow's[®] Cleaning February 2023 THE APP!

Simply search for *Opus Business Media*
on the App Store.



Whether you're new to online magazines or just want a way of being able to read Tomorrow's Cleaning every month on your device, the Opus app is exactly what you need. Reading on the go has become part of the world we live in. Why weigh yourself down with unwanted paper, when you can have all the cleaning industry information you need at your fingertips?

Tomorrow's® Cleaning

DOWNLOAD THE LATEST ISSUE FREE!



Download on the
App Store